



## Goals and Objectives 2024 Niagara County Department of Mental Health

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### Goal 1

Goal 1: Title Timely Access to Care

Goal 1: Target Completion Date Dec 31, 2027

Goal 1: Description Niagara County's high risk / high need individuals will have timely access to appropriate services to support them in the least restrictive level of care.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Other

Goal 1: Need Addressed 2 Case Management/Care Coordination

Goal 1: Need Addressed 3 Residential Treatment Services

Goal 1, Objective 1: Title Adult ACT Expansion

Goal 1, Objective 1, Target Completion Date Dec 31, 2024

Goal 1, Objective 1, Description The LGU will advocate for funding to expand the number of adult Assertive Community Treatment (ACT) slots in Niagara County that will serve both Medicaid and non-Medicaid eligible individuals.

Goal 1, Objective 2: Title Transition between levels of Care

Goal 1, Objective 2, Target Completion Date Dec 31, 2024

Goal 1, Objective 2, Description The LGU will work in collaboration with stakeholders to develop innovative processes, programming and/or models of care that will allow individuals to be admitted to and transition between levels of care in a timely manner.

Goal 1, Objective 3: Title Residential Programming

Goal 1, Objective 3, Target Completion Date Dec 31, 2024

Goal 1, Objective 3, Description The LGU will monitor availability of and access to residential programming through available data sources and support expansion and/or new program development where need is clearly demonstrated.

Goal 1, Objective 4: Title Promote Recovery for Individuals with Co-Occurring Disorders

Goal 1, Objective 4, Target Completion Date Dec 31, 2024

Goal 1, Objective 4, Description The LGU will support the development and implementation of strategies / programming that will enhance services available to individuals with co-occurring disorders in order to promote recovery in multiple realms.

### Goal 2

Goal 2: Title Expanded Access to Treatment

Goal 2: Target Completion Date Dec 31, 2027

Goal 2: Description Niagara County residents across the lifespan will have expanded access to quality treatment at time of need.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Inpatient Treatment

Goal 2: Need Addressed 2 Outpatient treatment

Goal 2: Need Addressed 3 Workforce

Goal 2, Objective 1: Title Expansion of Treatment Options

Goal 2, Objective 1, Target Completion Date Dec 31, 2024

Goal 2, Objective 1, Description Utilizing available data sources, the LGU will monitor availability and access to inpatient and outpatient treatment and support expansion and/or new program development when need is clearly demonstrated.

Goal 2, Objective 2: Title Stabilization and Recovery

Goal 2, Objective 2, Target Completion Date Dec 31, 2024

Goal 2, Objective 2, Description The LGU will support the development and implementation of strategies and/or program expansions that promote the stabilization and recovery of individuals with co-occurring disorders when need is clearly demonstrated.

### Goal 3

Goal 3: Title Increase Access to Housing

Goal 3: Target Completion Date Dec 31, 2027

Goal 3: Description Niagara County residents will have increased access to and retention in safe and affordable housing that supports long term stabilization and recovery.

Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes

Goal 3: Need Addressed 1 Housing

Goal 3: Need Addressed 2

Goal 3: Need Addressed 3

Goal 3, Objective 1: Title SRO / Supportive Housing Expansion

Goal 3, Objective 1, Target Completion Date Dec 31, 2024

Goal 3, Objective 1, Description The LGU will advocate for the expansion of single room occupancy and supportive housing opportunities and support proposals that expand these affordable housing opportunities where need is clearly demonstrated.

Goal 3, Objective 2: Title Landlord and Community Education

Goal 3, Objective 2, Target Completion Date Dec 31, 2024

Goal 3, Objective 2, Description The LGU will work in collaboration with stakeholders to provide education to local landlords and the general community about mental illness, substance use disorders, I/DD and available resources to support individuals with these disabilities in order to increase housing opportunities and the retention of individuals in housing.

### Goal 4

Goal 4: Title Crisis Services Continuum of Care

Goal 4: Target Completion Date Dec 31, 2027

Goal 4: Description Niagara County residents experiencing a mental health and/or substance use related crisis will have expanded access to a coordinated crisis response system and continuum of care that addresses an individual's immediate safety and needs.

Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? Yes

Goal 4: Need Addressed 1 Crisis Services

Goal 4: Need Addressed 2 Cross System Services

Goal 4: Need Addressed 3 Respite

Goal 4, Objective 1: Title Community Resources Awareness and Utilization

Goal 4, Objective 1, Target Completion Date Dec 31, 2024

Goal 4, Objective 1, Description The LGU, in collaboration with stakeholders, will provide community education through various mediums to increase the community's awareness and use of available resources.

Goal 4, Objective 2: Title Community Education and Training

Goal 4, Objective 2, Target Completion Date Dec 31, 2024

Goal 4, Objective 2, Description The LGU, in collaboration with stakeholders, will facilitate and/or coordinate education and training opportunities that equip both providers and the general public with the knowledge and skill sets to recognize and appropriately respond to individuals in crisis.

Goal 4, Objective 3: Title Expand Options Within The Crisis Continuum of Care

Goal 4, Objective 3, Target Completion Date Dec 31, 2024

Goal 4, Objective 3, Description The LGU will support proposals that expand options and/or enhance services within the crisis continuum of care where need is clearly demonstrated in order to serve individuals in the least restrictive setting.

Goal 4, Objective 4: Title Cross System Planning and Intervention

Goal 4, Objective 4, Target Completion Date Dec 31, 2024

Goal 4, Objective 4, Description The LGU will work in collaboration with cross-system providers to identify and implement strategies that support a coordinated response to effectively intervene with and guide high risk / need individuals, and their families, in crisis.

Goal 4, Objective 5: Title HBCI or Like Services for Children / Adolescents

Goal 4, Objective 5, Target Completion Date Dec 31, 2024

Goal 4, Objective 5, Description The LGU will work in collaboration with cross-system providers to identify and implement strategies that support a coordinated response to effectively intervene with and guide high risk / need individuals, and their families, in crisis.

Goal 4, Objective 6: Title Access to Respite

Goal 4, Objective 6, Target Completion Date Dec 31, 2024

Goal 4, Objective 6, Description The LGU will support the expansion of respite opportunities that address the unmet needs of individuals, and their caregivers, where need is clearly demonstrated.

### Goal 5

Goal 5: Title Cross-System Services

Goal 5: Target Completion Date Dec 31, 2027

Goal 5: Description Increase accessibility to integrated, coordinated care and services across the lifespan for individuals with co-occurring needs through innovative multifaceted cross-systems collaborative approaches.

Goal 5: OASAS? Yes Goal 5: OMH? Yes Goal 5: OPWDD? Yes

Goal 5: Need Addressed 1 Cross System Services

Goal 5: Need Addressed 2

Goal 5: Need Addressed 3

Goal 5, Objective 1: Title Systems of Care

Goal 5, Objective 1, Target Completion Date Dec 31, 2024

Goal 5, Objective 1, Description The LGU will lead the Niagara County Systems of Care (Community Network of Care – CNOC- for Children & Families in Niagara County) to engage cross-system providers in strategic planning, implementation activities, and continuous quality improvement efforts to effectively respond to identified system needs and service gaps.

Goal 5, Objective 2: Title Resources to Support Collaborations

Goal 5, Objective 2, Target Completion Date Dec 31, 2024

Goal 5, Objective 2, Description The LGU will identify additional resources and funding opportunities that can support sustainable cross-system engagement and collaborations in areas where need exists.

Goal 5, Objective 3: Title Service System Navigation and Improved Access to Care

Goal 5, Objective 3, Target Completion Date Dec 31, 2024

Goal 5, Objective 3, Description The LGU will work in partnership with cross-system providers to devise a pilot project that will assist youth, families and adults in effectively navigate the service system and improve access to care.

### Goal 6

Goal 6: Title Workforce Recruitment and Retention

Goal 6: Target Completion Date Dec 31, 2027

Goal 6: Description The Niagara County Mental Hygiene service system will strengthen the workforce and establish a continuous pipeline of qualified staff to meet the demand for services in a timely manner.

Goal 6: OASAS? Yes Goal 6: OMH? Yes Goal 6: OPWDD? Yes

Goal 6: Need Addressed 1 Workforce

Goal 6: Need Addressed 2 Employment/volunteer (client)

Goal 6: Need Addressed 3 Non-Clinical supports

Goal 6, Objective 1: Title Culturally Competent and Diverse Workforce

Goal 6, Objective 1, Target Completion Date Dec 31, 2024

Goal 6, Objective 1, Description The LGU will evaluate available data sources, best practices and innovative strategies to engage in workforce development initiatives that recruit and retain culturally competent and diverse personnel that are responsive to the needs of the populations served.

Goal 6, Objective 2: Title Integrating Emerging Paraprofessionals / Professionals in the Workforce

Goal 6, Objective 2, Target Completion Date Dec 31, 2024

Goal 6, Objective 2, Description The LGU will work in collaboration with local providers to identify and implement strategies that will increase the integration of emerging paraprofessionals and qualified health professionals in the workforce through innovative means.

Goal 6, Objective 3: Title Options to Support Recruitment and Retention of Personnel

Goal 6, Objective 3, Target Completion Date Dec 31, 2024

Goal 6, Objective 3, Description The LGU will coordinate with stakeholders to identify options for tuition reimbursement, loan forgiveness, no-cost or cost-sharing trainings, and funding to support recruitment and retention of agency personnel.

Goal 6, Objective 4: Title Improve Timely Access to Community Based Support Services

Goal 6, Objective 4, Target Completion Date Dec 31, 2024

Goal 6, Objective 4, Description The LGU will evaluate available data and engage in targeted activities that will help improve timely access to HH+, HARP, HCBS, CORE and CFTS services for eligible individuals and prevent / reduce unnecessary utilization of higher cost / level of services.

Goal 6, Objective 5: Title Engage in Cross-system Collaborations to Increase Workforce Development and Job Placements

Goal 6, Objective 5, Target Completion Date Dec 31, 2024

Goal 6, Objective 5, Description The LGU will engage in cross-system collaborations to identify resources and link people

with opportunities that promote skill development, marketability, and increase job placements.

Goal 6, Objective 6: Title Increase Number of Peers in the Workforce

Goal 6, Objective 6, Target Completion Date Dec 31, 2024

Goal 6, Objective 6, Description The LGU will work in collaboration with local providers to identify and implement strategies that will increase the number and retention of credentialed peers in the workforce to meet people “where they are at” when needed.

Goal 6, Objective 7: Title Integration of I/DD Individuals in the Workforce

Goal 6, Objective 7, Target Completion Date Dec 31, 2024

Goal 6, Objective 7, Description The LGU, in collaboration with stakeholders, will promote community education efforts related to employment skills training for I/DD individuals to increase opportunities for integration into the general workforce.

## Goal 7

Goal 7: Title Expand Prevention Activities

Goal 7: Target Completion Date Dec 31, 2027

Goal 7: Description Expand prevention activities across the lifespan, with an emphasis on high-risk, historically marginalized and underserved populations, to protect, promote and maintain the health and well-being of Niagara County residents.

Goal 7: OASAS? Yes Goal 7: OMH? Yes Goal 7: OPWDD? Yes

Goal 7: Need Addressed 1 Prevention

Goal 7: Need Addressed 2 Cross System Services

Goal 7: Need Addressed 3

Goal 7, Objective 1: Title Suicide Prevention Coalition

Goal 7, Objective 1, Target Completion Date Dec 31, 2024

Goal 7, Objective 1, Description The LGU will work in partnership with stakeholders to facilitate an active and responsive Niagara County Suicide Prevention Coalition with a diverse membership.

Goal 7, Objective 2: Title Commitment to Zero Suicide Model

Goal 7, Objective 2, Target Completion Date Dec 31, 2024

Goal 7, Objective 2, Description The LGU will work in partnership with stakeholders to make a formal commit to, and establish benchmarks for, the adoption of the Zero Suicide Model.

Goal 7, Objective 3: Title Promotion of Healthy Living

Goal 7, Objective 3, Target Completion Date Dec 31, 2024

Goal 7, Objective 3, Description To promote healthy living, the LGU will work in partnership with the public health and prevention providers to implement evidence-supported / based approaches to prevent and/or reduce alcohol and substance use and related consequences as well as mental, social-emotional, intellectual/developmental and behavioral disabilities.

Goal 7, Objective 4: Title Expand Early Intervention Activities

Goal 7, Objective 4, Target Completion Date Dec 31, 2024

Goal 7, Objective 4, Description The LGU will work with cross systems providers to expand early intervention activities where need is clearly demonstrated to prevent the development of long-term negative health outcomes.

## Goal 8

Goal 8: Title Tackle the Opioid / Drug Epidemic

Goal 8: Target Completion Date Dec 31, 2027

Goal 8: Description Increase the availability of, access to, and awareness of harm reduction options in a manner that demonstrates humility and compassion towards people who use drugs (and their loved ones) to reduce overdoses and other negative health outcomes.

Goal 8: OASAS? Yes Goal 8: OMH? Yes Goal 8: OPWDD? No

Goal 8: Need Addressed 1 Other

Goal 8: Need Addressed 2 Non-Clinical supports

Goal 8: Need Addressed 3

Goal 8, Objective 1: Title Public Awareness / Engagement Opportunities

Goal 8, Objective 1, Target Completion Date Dec 31, 2024

Goal 8, Objective 1, Description The LGU will work in partnership with stakeholders to analyze data and other reliable resources to inform public awareness/engagement activities that will reduce stigma and barriers to care while increasing awareness of and linkage to community resources.

Goal 8, Objective 2: Title Expand Harm Reduction Options

Goal 8, Objective 2, Target Completion Date Dec 31, 2024

Goal 8, Objective 2, Description The LGU will support the expansion of harm-reduction programs, activities, supports and services that focus on meeting the basic needs of persons who use drugs, creating a safe space and

developing/establishing trust as an entry point to care.

Goal 8, Objective 3: Title Education and Training Opportunities

Goal 8, Objective 3, Target Completion Date Dec 31, 2024

Goal 8, Objective 3, Description The LGU, in partnership with stakeholders, will identify and facilitate access to education and training opportunities that equip the public with life-saving skills and harm reduction resources.

Goal 8, Objective 4: Title Expand Access to trained Peers / Family Peers

Goal 8, Objective 4, Target Completion Date Dec 31, 2024

Goal 8, Objective 4, Description The LGU will work in collaboration with stakeholders to expand the reach of trained peer and family peer specialists/advocates to areas that will “meet people where they are at” and engage them “when they are ready”.



Office of Addiction  
Services and Supports

Office of  
Mental Health

Office for People With  
Developmental Disabilities

## 2024 Needs Assessment Form Niagara County Department of Mental Health

### **Case Management/Care Coordination** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

### **Crisis Services** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

### **Cross System Services** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

### **Employment/volunteer (client)** Yes

Applies to OASAS? No

Applies to OMH? No

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

### **Housing** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

### **Inpatient Treatment** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults  
Do any of the Goals on the Goals and Objectives Form address this need? Yes  
Need description (Optional):

**Non-Clinical Supports** Yes

Applies to OASAS? Yes  
Applies to OMH? Yes  
Applies to OPWDD? No  
Need Applies to: Both Youth and Adults  
Do any of the Goals on the Goals and Objectives Form address this need? Yes  
Need description (Optional):

**Outpatient Treatment** Yes

Applies to OASAS? Yes  
Applies to OMH? Yes  
Applies to OPWDD? Yes  
Need Applies to: Both Youth and Adults  
Do any of the Goals on the Goals and Objectives Form address this need? Yes  
Need description (Optional):

**Prevention** Yes

Applies to OASAS? Yes  
Applies to OMH? Yes  
Applies to OPWDD? Yes  
Need Applies to: Both Youth and Adults  
Do any of the Goals on the Goals and Objectives Form address this need? Yes  
Need description (Optional):

**Residential Treatment Services** Yes

Applies to OASAS? Yes  
Applies to OMH? Yes  
Applies to OPWDD? Yes  
Need Applies to: Both Youth and Adults  
Do any of the Goals on the Goals and Objectives Form address this need? Yes  
Need description (Optional):

**Respite** Yes

Applies to OASAS? No  
Applies to OMH? Yes  
Applies to OPWDD? Yes  
Need Applies to: Both Youth and Adults  
Do any of the Goals on the Goals and Objectives Form address this need? Yes  
Need description (Optional):

**Workforce** Yes

Applies to OASAS? Yes  
Applies to OMH? Yes  
Applies to OPWDD? Yes  
Need Applies to: Both Youth and Adults  
Do any of the Goals on the Goals and Objectives Form address this need? Yes  
Need description (Optional):

**Adult Assertive Community Treatment (ACT)** Yes

Applies to OASAS? No  
Applies to OMH? Yes  
Applies to OPWDD? No

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

**Harm Reduction** Yes

Applies to OASAS? Yes

Applies to OMH? No

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

**LGU Representative:** Myrla Gibbons Doxey

**Submitted for:** Niagara County Department of Mental Health