



Goals and Objectives 2024-2027 Chemung County Mental Hygiene Department

Brian Hart, Commissioner
(bhart@chemungcountyny.gov)

Goal 1

Goal 1: Title Workforce- The challenge of our times!

Goal 1: Target Completion Date Dec 31, 2025

Goal 1: Description As a community we are committed to addressing the national issue of a severe shortage of staff at all levels, and therefore we are committed to analyze all possible opportunities to change the trajectory of this issue including but not limited to increased funding, marketing, training, consolidation of services.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Workforce

Goal 1: Need Addressed 2 Other

Goal 1: Need Addressed 3

Goal 1, Objective 1: Title SWOT Analysis

Goal 1, Objective 1, Target Completion Date Dec 31, 2023

Goal 1, Objective 1, Description Conduct a SWOT analysis of all community-based organizations, and their programs in comparison to the increased demand for assistance.

Goal 1, Objective 2: Title Strategic Plan

Goal 1, Objective 2, Target Completion Date Apr 30, 2024

Goal 1, Objective 2, Description Develop a plan to address all possible opportunities to; enhance the education and benefits of current staff, attract potential individuals into the field, and pursue efficiencies amongst agencies and/or programs.

Goal 2

Goal 2: Title Housing Development

Goal 2: Target Completion Date Dec 31, 2026

Goal 2: Description While we are committed continue in the pursuit of additional housing like most of not all counties, we also believe it is important to assess current housing programs to assure that all reasonable efforts are being down to work with individuals in transitioning them to the least restrictive housing environment that achieves optimal self- reliance.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Housing

Goal 2: Need Addressed 2

Goal 2: Need Addressed 3

Goal 2, Objective 1: Title Develop new housing

Goal 2, Objective 1, Target Completion Date Dec 31, 2025

Goal 2, Objective 1, Description Work with the state agencies to secure additional funding that will result in more licensed supportive/IRA beds and adequate funding to assure theirs and existing beds sustainability.

Goal 2, Objective 2: Title Address the gap between access, availability, vs. affordability vs. need.

Goal 2, Objective 2, Target Completion Date Dec 31, 2025

Goal 2, Objective 2, Description Conduct a series of meetings with both current housing providers and community stakeholders to assess and plan for changes in the various housing options in the community. This process will bring barriers to the forefront, assess opportunities for process efficiencies and make recommendations for creative approaches including direct work with existing landlords.

Goal 3

Goal 3: Title Cross System Service Delivery

Goal 3: Target Completion Date Jun 30, 2024

Goal 3: Description Recognizing that serving individuals who are dually diagnosed, and/or have unmet needs that can't be easily accommodated in their primary service delivery system, we will develop enhanced collaboration amongst behavioral health care providers as well as other stakeholders such as law enforcement, LDSS, and school districts.

Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes

Goal 3: Need Addressed 1 Cross System Services

Goal 3: Need Addressed 2

Goal 3: Need Addressed 3

Goal 3, Objective 1: Title Education

Goal 3, Objective 1, Target Completion Date Sep 30, 2024

Goal 3, Objective 1, Description Develop trainings with content experts from our community that are willing and able to provide community-based trainings acknowledging that while our systems are siloed at times, people are not, and therefore understanding how to best work with individuals requires an ability to recognize their unique needs while utilizing self-awareness into our implicit biases.

Goal 4

Goal 4: Title Transportation

Goal 4: Target Completion Date Dec 31, 2024

Goal 4: Description Since the state took over the medical transportation system, the system has dramatically become unavailable. This is further complicated by a significant number of the people we serve lacking transportation for non-medical needs such as trips to the grocery store, pharmacy, and LDSS. While public transportation is available, it often involves a multi-hour wait for what is often a 30 minute or less process.

Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? No

Goal 4: Need Addressed 1 Transportation

Goal 4: Need Addressed 2

Goal 4: Need Addressed 3

Goal 4, Objective 1: Title Alternatives to a broken system.

Goal 4, Objective 1, Target Completion Date Jun 30, 2025

Goal 4, Objective 1, Description Explore funding opportunities to develop a transportation alternative that considers volunteers, agency vehicles, and seeking modifications to the existing systems.

Goal 5 (added 2025)

Goal 5 (2025): Title Access to services

Goal 5 (2025): Target Completion Date Dec 31, 2027

Goal 5 (2025): Description Address training and universal screening tools to triage actual needs of those seeking services compared to knowledge and availability of staff with that expertise.

Goal 5 (2025): OASAS? No Goal 5 (2025): OMH? Yes Goal 5 (2025) OPWDD? Yes

Goal 5 (2025): Need Addressed 1 Other

Goal 5 (2025): Need Addressed 2

Goal 5 (2025): Need Addressed 3

Goal 5 (2025) Objective 1: Title Cross training of staff to assess needs of OPWDD population

Goal 5 (2025) Objective 1: Target Completion Date Dec 31, 2025

Goal 5 (2025) Objective 1: Description Assure that OMH agencies have cross training that allows for a better understanding of how to work with the developmental challenged population.

Goal 5 (2025) Objective 2: Title Universal screening tool utilization

Goal 5 (2025) Objective 2: Target Completion Date Dec 31, 2026

Goal 5 (2025) Objective 2: Description Explore use of tools such as Accountable Health Communities in an attempt to better align needs with available services and avoid unnecessary wait lists.



Update to 2024-2027 Goals and Objectives Chemung County Mental Hygiene Department

Brian Hart, Commissioner
bhart@chemungcounty.ny.gov

Goal 1	
Title	Workforce- The challenge of our times!
Update	
OBJECTIVES	
SWOT Analysis	Ongoing
Strategic Plan	Ongoing
OBJECTIVE UPDATES	
#1 Plan to include BOCES New Visions students as a target group of potential future staff.	
#2 Encouraging agencies to simultaneously look at opportunities to address waitlists with current staffing patterns including triage those on the list, and assessing the current and future needs of those in services for opportunities to close some cases thereby creating openings for those waiting to be served..	

Goal 2	
Title	Housing Development
Update	Intent to explore more ESSHI funded projects across all disabilities, as well as encouraging agencies to become landlords for affordable rental properties.
OBJECTIVES	
Develop new housing	Ongoing
Address the gap between access, availability, vs. affordability vs. need.	Ongoing
OBJECTIVE UPDATES	
#1 Create new supportive housing as a step-down from the local OASAS Half-Way house program.	
#2 Have started to collaborate more with the COC and Homeless Housing Task Force by not only participating in those established meetings but inviting participation by the leadership from the City of Elmira and their Economic Development staff.	

Goal 3	
Title	Cross System Service Delivery
Update	
OBJECTIVES	
Education	Ongoing
OBJECTIVE UPDATES	

Goal 4	
Title	Transportation
Update	
OBJECTIVES	
Alternatives to a broken system.	Ongoing
OBJECTIVE UPDATES	
#1 Have started to collaborate with the County transit transition team.	



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

2024 Needs Assessment Form Chemung County Mental Hygiene Department

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Brian Hart

Submitted for: Chemung County Mental Hygiene Department



2025 Needs Assessment Form Chemung County Mental Hygiene Department

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Access to services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Brian Hart

Submitted for: Chemung County Mental Hygiene Department

Agency Name	Address	Address #2	City	Zip Code	Phone	Fax	E-mail	Website	PERSON IN CHARGE	TITLE
Arbor Development	350 West Church St.		Elmira	14905	(607) 962-8225		rene@aimcil.com		Renee Snyder	Executive Director
Arnot Ogden Medical Center	600 Roe Avenue		Elmira	14905	737-4100		jonlawrence@arnothealth.org	www.arnothealth.org	Jonathan Lawrence	President/CEO
Aspire Hope NY	25 West Steuben Stree		Bath	14810	(607) 776-2164		jstruble@aspirehope.org	http://flpn.org/	Jeannine Strubble	Executive Director
Capabilities, Inc.	1149 Sullivan Street		Elmira	14901	734-2006	734-1514	katrinas@capabilities.org		Katrina Manning	Executive Director
CASA of Livingston (dba: Trinity of Chemung)	150 lake St.	2nd Floor	Elmira	14901	737-5215	737-5219	adomingos@casaoofc.org	www.casaoofc.org	Ann Domingos	Executive Director
Catholic Charities of the Southern Tier	215 East Church Street	Suite 101	Elmira	14901	734-9784	734-6588	Nancy.koons@dor.org	www.ccst.org	Nancy Koons	Executive Director
Chemung County Mental Hygiene Department	425-447 Pennsylvania Avenue	PO Box 588	Elmira	14902-0588	737-5501	737-5500	bhart@chemungcountyny.gov	www.chemungcounty.com	Brian Hart, LCSW-R	Commissioner of Social Services & Mental Hygiene
Children's Integrated Services (SPOA)	414 Davis Street	PO Box 588	Elmira	14902	737-5582	737-5480	charmer@co.cheming.ny.us		Christy Harmer	Children's Integrated Services Coordinator
Comprehensive Interdisciplinary Developmental Services (C.I.D.S.)	1580 Lake St.	Suite 1	Elmira	14901	733-6533	733-0939	davida@cidsfamilies.com		David Andreine	Director
Elmira Psychiatric Center	100 Washington Street		Elmira	14901-2898	737-4711	737-9080	david.putney@omh.ny.gov	www.omh.state.ny.us/omhweb/facilities/elpe/facility.htm	David Putney	Executive Director
Family Services of Chemung County	1019 E. Water Street		Elmira	14901	733-5696	737-1379	ymarrero@familyservices.cc	www.familyservicesofchemung.com	Yalitza Marrero de Jesus	Executive Director
Glove House, Inc.	220 Franklin Street		Elmira	14904	734-5238	737-0884	krmcgriff@glovehouse.org	www.glovehouse.org	Keith McGriff	President/CEO
Monroe Plan	2700 Elmwood Ave		Rochester	14618	(585) 256-8473		khess@MonroePlan.com	www.monroeplan.com	Kim Hess	COO
Pathways, Inc.	33 Denison Parkway West		Corning	14830	937-3200	937-3202	jcevette@pathwaysforyou.org	www.pathways4you.org	Joe Cevette	President and Chief Executive Officer