



2023 Goals and Plans Form

Broome County Mental Health Department

Goal 1: The Broome County Community Services Board, its Subcommittees, members, and community partners will gather and assess the existing data related to the housing needs of individuals served in the mental hygiene system to identify gaps, further strategic planning, and gain knowledge on utilization of existing resources.

Goal 2: The Broome County Community Services Board, its Subcommittees, members, and community partners will produce and distribute surveys related to service provision and workforce availability inclusive of existing vacancies, types of positions in high demand, and best practices for retention with input from employers, employees, and/or potential employees.

Goal 3: The Broome County Community Services Board, its Subcommittees, members, and community partners will create and implement cross-training opportunities purposed to improve a systematic understanding of the OMH, OASAS, and OPWDD accessibility, programs, and services; concurrently, utilizing this process to identify gaps and barriers limiting access to individuals seeking services outside their primary system of care.

Goal 4 (Optional): The Broome County Community Services Board, its Subcommittees, members, and community partners will identify and prioritize critical gaps in the crisis response continuum of care and establish and/or strengthen relationships with existing and emerging providers, systems and/or stakeholders.

Annual and intermediate plans for addiction services:

Housing for individuals and families with substance use and/or recovery efforts has been identified as a continuing issue to be addressed in the local planning process. Broome County expects the development and implementation of additional OASAS residential treatment beds, yet recognizes the lack of safe, affordable, supportive, community-based housing is a continuing challenge for both community members and treatment providers. Broome County has limited access to a coordinated and comprehensive review of systemic data related to the housing needs of individuals with substance use. Intermediate planning will involve the collection and analysis of existing data with the goal of prioritizing and strategic planning in the coming year related to housing options for this population; concretizing gaps and needs to effectively address what services are needed to effectively address the issue.

Broome County providers have identified workforce shortages in all levels of care provided for individuals with behavioral health needs. Community-based providers have indicated difficulty with recruitment and report a need for additional support and service provision to aid those in need or seeking assistance in the community. A needs

assessment, prior to strategic planning and/or allocation of funds, is recommended and intermediate planning will include a survey of community staff regarding workforce needs associated with hours, type of care, systemic concerns, safety concerns, and other relevant topics to be analyzed with outcomes reported to the Community Services Board and its Subcommittees. These outcomes will be used to inform annual planning. Stakeholders acknowledge there is continued need for the integration of services associated with individuals and families who have cross-system needs. Broome County Community Services Board and the Subcommittees associated with substance use, mental health, and intellectual/developmental disabilities, have agreed that cross training and education for each committee would be beneficial for community providers. Ongoing discussion of topics and community resources will inform the annual plan by identifying specific gaps and barriers and how the community is best suited to address them.

Broome County providers have identified limitations in crisis services as they relate to those in need of various levels of support amongst the substance use spectrum inclusive of relapse prevention, Narcan availability, and general support. Interim planning will involve identification and prioritization of the most critical gaps and establishing relationships with existing and emerging providers, systems and/or stakeholders. This foundation will inform annual planning with an overall goal of reduction of substance-related casualties.

Annual and intermediate plans for developmental disability services:

Navigating housing options and availability for individuals and families with developmental disabilities is an ongoing priority for many community providers/stakeholders. Community providers have voiced concern over understanding program requirements and corresponding resources. The interim goal will target education aimed towards community agencies and partners tasked to assist individuals with developmental disabilities through this. The annual goal will build upon this training to address additional barriers identified and other community stakeholders as well as identification of housing gaps as current availability and appropriateness are better understood.

Broome County providers have identified workforce shortages in all levels of care provided for individuals with developmental disabilities. Community-based providers have indicated difficulty with recruitment and retention. A needs assessment, inclusive of vacancy mapping, prior to strategic planning and/or allocation of funds is recommended. Intermediate planning will include a survey of community workforce needs associated with hours, type of care, systemic concerns, safety concerns, and other relevant topics to be analyzed with outcomes reported to the Community Services Board and its Subcommittees. These outcomes will be used to inform annual planning. Stakeholders acknowledge there is continued need for the integration of services associated with individuals and families who have cross-system needs. Broome County Community Services Board and the subcommittees associated with substance use, mental health, and intellectual/developmental disabilities, have agreed that cross training and education for each committee would be beneficial for community providers. Training specific to Front Door access and processes to increase general understanding will be a priority. Ongoing discussion of topics and community resources will inform the

annual plan by identifying specific gaps and barriers and how the community is best suited to address them.

Broome County providers have identified limitations in crisis services as they relate to those in need of various levels of support. This may include, but is not limited to, telephonic and emergency response programs. Interim planning will involve identification and prioritization of the most critical gaps and establishing relationships with existing and emerging providers, systems and/or stakeholders. This foundation will inform annual planning to address priority gaps within our community.

Annual and intermediate plans for mental health services:

Housing for individuals and families with mental illness, including serious mental illness, has risen as a top priority for many community providers/stakeholders. Broome County expects the development and implementation of additional ESSHI beds, yet availability of safe, housing for those on SSI/SSD remains an issue regularly reported within the community. Housing data is available from many sources and the community would benefit from centralized data collection, analysis, and dissemination for planning across the system of care. With this as the interim goal, strategic planning based on emerging gaps will be the focus of annual planning.

Broome County providers have identified workforce shortages in all levels of care provided for individuals with behavioral health needs. Community-based providers have indicated difficulty with recruitment and retention. A needs assessment, inclusive of vacancy mapping, prior to strategic planning and/or allocation of funds is recommended. Intermediate planning will include a survey of community workforce needs associated with hours, type of care, systemic concerns, safety concerns, and other relevant topics to be analyzed with outcomes reported to the Community Services Board and its Subcommittees. These outcomes will be used to inform annual planning.

Stakeholders acknowledge there is continued need for the integration of services associated with individuals and families who have cross-system needs. Broome County Community Services Board and the subcommittees associated with substance use, mental health, and intellectual/developmental disabilities, have agreed that cross training and education for each committee would be beneficial for community providers. Ongoing discussion of topics and community resources will inform the annual plan by identifying specific gaps and barriers and how the community is best suited to address them. Broome County providers have identified limitations in crisis services as they relate to those in need of various levels of behavioral and mental health support. This may include, but is not limited to, telephonic and emergency response programs. Interim planning will involve identification and prioritization of the most critical gaps and establishing relationships with existing and emerging providers, systems and/or stakeholders. This foundation will inform annual planning with an overall goal of reduction in avoidable hospitalization and suicide casualties.

LGU Representative Name: Jill Marsh

LGU Representative Title: System of Care Performance and Contracts Manager

Submitted for: Broome County Mental Health Department



**Office of Addiction
Services and Supports**

**Office of
Mental Health**

**Office for People With
Developmental Disabilities**

2023 Needs Assessment Form

Broome County Mental Health Department

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Need description (Optional):

LGU Representative: Jill Marsh

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