

### Goals and Objectives 2024-2027 Saratoga County Department of Mental Health and Addiction Services

Michael Prezioso, Commissioner (mprezioso@saratogacountyny.gov)

#### Goal 1

Goal 1: Title Workforce Recruitment and Retention Goal 1: Target Completion Date Dec 31, 2023 Goal 1: Description Coordinate with State and local governments, and local NGOs providing services within the mental hygiene disciplines, to identify compensation packages sufficiently competetive to recruit and retain high quality staff. Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes Goal 1: Need Addressed 1 Cross System Services Goal 1: Need Addressed 2 Crisis Services Goal 1: Need Addressed 3 Outpatient treatment Goal 1, Objective 1: Title Identify Competitive Salaries/Benefits Packages Goal 1, Objective 1, Target Completion Date Dec 31, 2023 Goal 1, Objective 1, Description Survey State and local agencies to identify average salaries and benefits packages. Use to define "competitive". Goal 2 Goal 2: Title Crisis Services Development Goal 2: Target Completion Date Dec 31, 2023 Goal 2: Description Individuals in need of acute behavioral intervention do not always meet criteria for involuntary hospitalization. Introduction of a medically staffed, short term behavioral crisis residential service would address care needs and reduce demand for hospital based emergency and psychiatric services. Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? No Goal 2: Need Addressed 1 Crisis Services Goal 2: Need Addressed 2 Cross System Services Goal 2: Need Addressed 3 Goal 2, Objective 1: Title Public-Private Collaboration Goal 2, Objective 1, Target Completion Date Dec 31, 2023 Goal 2, Objective 1, Description Engage in collaborative efforts with local NGO to ensure opening of crisis residential services resource (Note: these discussions have been ongoing, and program opening is anticipated before the end of calendar year 2023.) Goal 3 Goal 3: Title Cross-Systems Services Enhancement Goal 3: Target Completion Date Dec 31, 2023 Goal 3: Description Enhance communication between and among behavioral health, law enforcement, EMS, Hospital, and Court systems. Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes Goal 3: Need Addressed 1 Crisis Services Goal 3: Need Addressed 2 Cross System Services Goal 3: Need Addressed 3 Case Management/Care Coordination Goal 3, Objective 1: Title Leverage existing structures to reinforce communication Goal 3, Objective 1, Target Completion Date Dec 31, 2023 Goal 3, Objective 1, Description Existing structures, including the long-running Saratoga County human services agency

Stakeholders meeting, will add a formal agenda item to address issues related to cross-systems issues and care coordination.



# Update to 2024-2027 Goals and Objectives Saratoga County Department of Mental Health and Addiction Services

Michael Prezioso, Commissioner mprezioso@saratogacountyny.gov

| Goal 1   |   |          |  |  |
|--|---|----------|--|--|
| Title  | Workforce Recruitment and Retention   |          |  |  |
| Update   | Through salary surveys conducted by members of the CLMHD, research conducted by the Saratoga County Department of Human Resources and<br>the the Department of Mental Health and Addiction Services, competitive salary ranges and benefits packages have been identified. At present, the<br>compensation plan remains subject to budgetary processes and contract negotiations. Additionally, the County of Saratoga has implemented a pilot<br>"remote work" pilot project in which the Department of Mental Health and Addiction Services participates. The pilot has thus far been successful. |          |  |  |
| OBJECTIVES   |   |          |  |  |
| Identify Competitive Salaries/Benefits Packages Complete |   | Complete |  |  |
| OBJECTIVE UPDATES  |   |          |  |  |

| Goal 2                       |   |         |  |  |
|------------------------------|---|---------|--|--|
| Title                        | Crisis Services Development   |         |  |  |
| Update                       | In collaboration with a OMH and a local NGO, the Department of Mental Health and Addiction Services supported the application and opening of a short-term crisis residential service, staffed by professionals, paraprofessionals and medical professionals, to serve those with acute behavioral health needs that do not meet criteria for involuntary hospitalization for intervention. Collaboration will continue. |         |  |  |
| OBJECTIVES                   |   |         |  |  |
| Public-Private Collaboration |   | Ongoing |  |  |
| OBJECTIVE UPDATES            |   |         |  |  |

| Goal 3  |   |         |  |  |
|---|---|---------|--|--|
| Title   | Cross-Systems Services Enhancement  |         |  |  |
| Update  | Regular communication with public and private service-providing entities across the continuum of care, and including law enforcement and EMS providers, is institutionalized in structured, monthly, in-person meetings. Communication on an as-needed basis occurs with much greater frequency. Within the framework of relationships developed and maintained via monthly meetings, cross-training and education among participating agencies has occurred. Quarterly meetings among agency executive-level leadership have also begun. |         |  |  |
| OBJECTIVES  |   |         |  |  |
| Leverage existing structures to reinforce communication |   | Ongoing |  |  |
| OBJECTIVE UPDATES                                       |   |         |  |  |



# 2024 Needs Assessment Form Saratoga County Department of Mental Health and Addiction Services

# Crisis Services Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? Yes Need description (Optional):

# Cross System Services Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? Yes Need description (Optional):

# Employment/volunteer (client) Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? Yes Need description (Optional):

### Housing Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? No Need description (Optional): Limited availability of clinically supported residential treatment services, though some development of resources is unfolding through public-private collaborations to address addiction recovery and crisis needs.

### Non-Clinical Supports Yes

Applies to OASAS? Yes Applies to OMH? No Applies to OPWDD? No Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? No Need description (Optional): CRPA services have significantly impacted engagement among those experiencing addiction. Saratoga County collaborates with local NGOs to ensure these services are offered; with addiction rates increasing, additional CRPA resources would be welcome.

### Outpatient Treatment Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? No Need description (Optional): As a direct result of workforce shortages, outpatient treatment resources continue to be limited. This affects all mental hygiene categories.

### Transportation Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? No Need description (Optional): Public transportation resources within Saratoga County are limited. The County geography is large and varied, with sections nested within the Adirondack State Park and others representing a more urbanized feel. Transportation is more easily accessed in less remote, more densely populated locales.

# Workforce Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? Yes Need description (Optional):

### LGU Representative: Michael Prezioso

Submitted for: Saratoga County Department of Mental Health and Addiction Services



# 2025 Needs Assessment Form Saratoga County Department of Mental Health and Addiction Services

### Crisis Services Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? No Need description (Optional): While adult mental health crisis needs are addressed, additional resources for youth in mental health crisis, and adults and youth experiencing crisis related to an addiction, are needed.

### Cross System Services Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? Yes Need description (Optional):

# Housing Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? No Need Applies to: Adults Only Do any of the Goals on the Goals and Objectives Form address this need? No Need description (Optional): Increasing referrals to SPOA reflect the need for a larger stock of supported and treatment-oriented residential resources.

#### Inpatient Treatment Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? No Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? No Need description (Optional): The reduction in State-operated Psychiatric Center beds for adults and youth that occurred during past decades has resulted in increased demands on finite communitybased treatment and other resources. The needs of the population have increased in volume and intensity, and the strongest consideration should be given to expanding this valuable resource, that is vital to the continuum of care.

#### **Outpatient Treatment Yes**

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? No Need description (Optional): Nationally, the shortage of qualified providers has limited the stock of available clinicians to provide outpatient treatment services.

### Prevention Yes

Applies to OASAS? Yes Applies to OMH? No Applies to OPWDD? No

### Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No Need description (Optional): The ongoing epidemic of opiate and other substance abuse disorders requires preventive measures in the hope of limiting demand. Prevention programs beginning and continuing throughout elementary, middle and high schools, as well as at the college level can aspire to lower demand.

### Residential Treatment Services Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? No Need Applies to: Adults Only Do any of the Goals on the Goals and Objectives Form address this need? No Need description (Optional): Limited stocks of residential settings in which treatment may be provided impact the continuum of care resources available.

### Transportation Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Adults Only Do any of the Goals on the Goals and Objectives Form address this need? No Need description (Optional): Transportation continues to be a need within this geographically diverse County.

Workforce Yes Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? Yes Need description (Optional):

### LGU Representative: Michael Prezioso

Submitted for: Saratoga County Department of Mental Health and Addiction Services