



Goals and Objectives 2024-2027 Otsego County Community Services Board

Jeannette Pavlus, Director of Community Services
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Goal 1

Goal 1: Title Implement and increase services, training, and community awareness associated with cannabis use, youth exposure to cannabis, cannabis policy, and treatment for cannabis use disorder as it relates to the rollout of adult use cannabis dispensaries by July of 2027.

Goal 1: Target Completion Date Jul 01, 2027

Goal 1: Description To increase community and professional awareness associated with cannabis use with youth.

Goal 1: OASAS? Yes Goal 1: OMH? No Goal 1: OPWDD? No

Goal 1: Need Addressed 1

Goal 1: Need Addressed 2

Goal 1: Need Addressed 3

Goal 1, Objective 1: Title Community awareness and education

Goal 1, Objective 1, Target Completion Date Jul 01, 2027

Goal 1, Objective 1, Description Provide bi-annual education and awareness campaigns through social media, print media, and tabling events for parents, youth, educators, and community members.

Goal 1, Objective 2: Title Education and training for professional staff

Goal 1, Objective 2, Target Completion Date Jul 01, 2027

Goal 1, Objective 2, Description Hold one local training for clinical, recovery, and/or prevention providers annually related to cannabis use, cannabis harms, or evidence based strategies related to cannabis.

Goal 2

Goal 2: Title Increase access to harm reduction supplies for five additional communities in Otsego County.

Goal 2: Target Completion Date Jul 01, 2027

Goal 2: Description Increase harm reduction supplies in five communities throughout Otsego County

Goal 2: OASAS? Yes Goal 2: OMH? No Goal 2: OPWDD? No

Goal 2: Need Addressed 1 Prevention

Goal 2: Need Addressed 2

Goal 2: Need Addressed 3

Goal 2, Objective 1: Title OASAS funded providers will work with a variety of community partners, such as colleges, Department of Health, human service organizations, and schools in order to determine the need for harm reduction supplies in five communities in Otsego County.

Goal 2, Objective 1, Target Completion Date Jul 01, 2027

Goal 2, Objective 1, Description Work with local organizations including schools, Dept. of Health and human service organizations to determine the need and where harm reduction supplies are needed.

Goal 2, Objective 2: Title OASAS funded providers will work with a variety of community partners, such as colleges, Dep. Health and human service organizations to determine harm reductions needs.

Goal 2, Objective 2, Target Completion Date Jul 01, 2027

Goal 2, Objective 2, Description OASAS funded providers will work with a variety of community partners, such as colleges, Dept. of Health, human service organizations, and schools in order to determine the most effective way to make harm reduction supplies (Narcan, fentanyl test strips, xylazine test strips, medication disposal bags, medications drop boxes, etc) more readily accessible in five communities.

Goal 3

Goal 3: Title Expand mental health clinical services for children.

Goal 3: Target Completion Date Dec 01, 2024

Goal 3: Description Expand access to mental health clinical services for children by expanding school-based satellites at BOCES and identified schools (CVC & Unatego).

Goal 3: OASAS? No Goal 3: OMH? Yes Goal 3: OPWDD? No
Goal 3: Need Addressed 1 Outpatient treatment
Goal 3: Need Addressed 2
Goal 3: Need Addressed 3

Goal 3, Objective 1: Title Submit the EZ-PAR for school based clinic services at the local BOCES and two schools.
Goal 3, Objective 1, Target Completion Date Jun 30, 2024
Goal 3, Objective 1, Description Complete and submit the required documents for approval to expand Children & Family Services in to school settings.

Goal 3, Objective 2: Title Hire and train staff for the school based mental health clinics.
Goal 3, Objective 2, Target Completion Date Dec 30, 2024
Goal 3, Objective 2, Description Post the school based social worker position. Recruit and train the staff to work in the schools and follow the 599 regulations for the clinic.

Goal 4

Goal 4: Title Enhance workforce
Goal 4: Target Completion Date Jun 01, 2026
Goal 4: Description Implement strategies to enhance workforce recruitment and retention of clinical staff.
Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? Yes
Goal 4: Need Addressed 1 Workforce
Goal 4: Need Addressed 2
Goal 4: Need Addressed 3

Goal 4, Objective 1: Title Job fair
Goal 4, Objective 1, Target Completion Date Dec 30, 2023
Goal 4, Objective 1, Description Host a community service job fair at the clinic.

Goal 4, Objective 2: Title Outreach processes for recruitment for future employers.
Goal 4, Objective 2, Target Completion Date Dec 01, 2024
Goal 4, Objective 2, Description Work with colleges and alumni offices for posting job opportunities.

Goal 4, Objective 3: Title Upgrade to market-competitive compensation with creative perks.
Goal 4, Objective 3, Target Completion Date
Goal 4, Objective 3, Description Develop a more attractive marketing campaign identifying creative perks outside of the regular county benefits, such as student loan forgiveness through federal government, HRSA, flexible scheduling including a hybrid schedule, and paid training.

Goal 5

Goal 5: Title Intergrated Clinic
Goal 5: Target Completion Date Jul 01, 2025
Goal 5: Description Combine the OASAS and OMH clinics into an intergrated clinic.
Goal 5: OASAS? Yes Goal 5: OMH? Yes Goal 5: OPWDD? No
Goal 5: Need Addressed 1 Cross System Services
Goal 5: Need Addressed 2
Goal 5: Need Addressed 3

Goal 5, Objective 1: Title Create policies and procedures for an integrated clinic.
Goal 5, Objective 1, Target Completion Date Sep 30, 2024
Goal 5, Objective 1, Description Create the needed policies and procedures needed for an integrated clinic and complete the application process.

Goal 5, Objective 2: Title Staff cross training.
Goal 5, Objective 2, Target Completion Date Jul 01, 2025
Goal 5, Objective 2, Description Cross train the staff to work with either mental health clients or substance use clients. Assist with social workers becoming CASACs.

Goal 5, Objective 3: Title
Goal 5, Objective 3, Target Completion Date Jul 01, 2025
Goal 5, Objective 3, Description

Goal 6

Goal 6: Title Identify gaps in care and training tools for children with OPWDD/MH.
Goal 6: Target Completion Date Feb 28, 2024

Goal 6: Description To work with and provide linkages and coordination with the county children's system of care stakeholders such as Care Coordination Organizations, I/DD provider agencies, Health Homes serving children, Children/family Treatment and Support Service providers, and school systems. Identify gaps and develop a tool kit including relevant trainings and toolbox in supporting children with I/DD and their families with the goal of directing children and their families to the most appropriate system of care and supports.

Goal 6: OASAS? No Goal 6: OMH? Yes Goal 6: OPWDD? Yes

Goal 6: Need Addressed 1 Case Management/Care Coordination

Goal 6: Need Addressed 2 Cross System Services

Goal 6: Need Addressed 3

Goal 6, Objective 1: Title Work with NYSCLMHD OPWDD Pilot Project.

Goal 6, Objective 1, Target Completion Date Feb 28, 2024

Goal 6, Objective 1, Description Collaborate with county providers to gather data, conduct surveys, organize focus groups, attend meetings and provide information to answer the questions of identifying the gaps in the children's OPWDD services.

Goal 6, Objective 2: Title Work with the NYS System of Care to develop a Toolkit for SPOA and families for children with MH/IDD.

Goal 6, Objective 2, Target Completion Date Feb 28, 2024

Goal 6, Objective 2, Description Continue to work with county providers and NYSCLMHD to complete the pilot project with an end result of developing a tool kit to provide to OPWDD.

Goal 7

Goal 7: Title Suicide Prevention

Goal 7: Target Completion Date Jun 30, 2027

Goal 7: Description To rebuild the suicide prevention coalition.

Goal 7: OASAS? Yes Goal 7: OMH? Yes Goal 7: OPWDD? Yes

Goal 7: Need Addressed 1 Prevention

Goal 7: Need Addressed 2

Goal 7: Need Addressed 3

Goal 7, Objective 1: Title Increase suicide prevention training in schools and community.

Goal 7, Objective 1, Target Completion Date Jun 30, 2024

Goal 7, Objective 1, Description Work with agencies to formulate a plan and provide suicide prevention in schools and community.

Goal 7, Objective 2: Title Participate in annual Out of the Darkness Walk partnering with local AFSP Chapter.

Goal 7, Objective 2, Target Completion Date Jun 30, 2027

Goal 7, Objective 2, Description Develop a team to participate in the Out of Darkness Walk as well as set up a booth in regards to services for suicide prevention.

Goal 7, Objective 3: Title Strengthen Suicide Prevention Coalition and identify a workplan.

Goal 7, Objective 3, Target Completion Date Jun 30, 2027

Goal 7, Objective 3, Description Identify community members, agency personnel and professionals who are vested in participating on the suicide coalition.



Update to 2024-2027 Goals and Objectives Otsego County Community Services Board

Jeannette Pavlus, Director of Community Services
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Goal 1	
Title	Implement and increase services, training, and community awareness associated with cannabis use, youth exposure to cannabis, cannabis policy, and treatment for cannabis use disorder as it relates to the rollout of adult use cannabis dispensaries by July of 2027.
Update	
OBJECTIVES	
Community awareness and education	Ongoing
Education and training for professional staff	Ongoing
OBJECTIVE UPDATES	

Goal 2	
Title	Increase access to harm reduction supplies for five additional communities in Otsego County.
Update	
OBJECTIVES	
OASAS funded providers will work with a variety of community partners, such as colleges, Department of Health, human service organizations, and schools in order to determine the need for harm reduction supplies in five communities in Otsego County.	Ongoing
OASAS funded providers will work with a variety of community partners, such as colleges, Dep. Health and human service organizations to determine harm reductions needs.	Ongoing
OBJECTIVE UPDATES	

Goal 3	
Title	Expand mental health clinical services for children.
Update	To develop a mobile outreach team to meet individuals on the streets to assist them in enrolling in identified needed mental health services.
OBJECTIVES	
Submit the EZ-PAR for school based clinic services at the local BOCES and two schools.	["]
Hire and train staff for the school based mental health clinics.	["]
OBJECTIVE UPDATES	
Identify and engage target population. Conduct street outreach and community engagement to identify and build rapport with homeless individuals in need of mental health services.	
Provide information and education: Educate homeless individuals about available mental health services, their benefits, and the process for signing up.	

Goal 4	
Title	Enhance workforce
Update	
OBJECTIVES	
Job fair	Complete
Outreach processes for recruitment for future employers.	Ongoing
Upgrade to market-competitive compensation with creative perks.	Ongoing
OBJECTIVE UPDATES	
Recruit and Retain qualified Staff: Implement strategies to attract and retain highly skilled mental health and substance use professionals, including competitive salaries, benefits, and professional development opportunities.	
Address Workforce shortages: Collaborate with educational institutions to create internship programs, advertise and recruit from colleges who have substance use and mental health programs.	

Goal 5	
Title	Intergrated Clinic
Update	
OBJECTIVES	
Create policies and procedures for an integrated clinic.	Ongoing
Staff cross training.	Ongoing
OBJECTIVE UPDATES	

Goal 6	
Title	Identify gaps in care and training tools for children with OPWDD/MH.
Update	
OBJECTIVES	
Work with NYSCLMHD OPWDD Pilot Project.	Complete
Work with the NYS System of Care to develop a Toolkit for SPOA and families for children with MH/IDD.	Complete
OBJECTIVE UPDATES	

Goal 7	
Title	Suicide Prevention
Update	
OBJECTIVES	

Increase suicide prevention training in schools and community.	Ongoing
Participate in annual Out of the Darkness Walk partnering with local AFSP Chapter.	Ongoing
Strengthen Suicide Prevention Coalition and identify a workplan.	N/A

OBJECTIVE UPDATES



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

2024 Needs Assessment Form Otsego County Community Services Board

Case Management/Care Coordination Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): With an increase of individuals with MH & SUD issues we need more intensive case managers. I would like to be able to hire a case manager for the clinic to help the clients meet social determinants that they need assistance with. This would allow the clinicians to focus on therapy while the case managers can assist in other needs.

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Would like to partner with local hospital when and if a grant comes out for our area to open a 24/7 Crisis Stabilization Center.

Would also like to partner with local hospital to open a Bridge Script Clinic for the individuals who are having difficulty or long wait times for an appointment to have psychotropic medication prescriptions renewed.

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Otsego County is in need of housing for all categories. We struggle to place individuals who are dually diagnosed in all categories.

Respite Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Otsego County is in need of respite beds for both adults and children in all categories. Most individuals end up sitting in the emergency departments for days until they can be sent home safely. Some individuals sit in the emergency departments for weeks.

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Otsego County has two taxi agencies who are contracted to provide Medicaid transportation. However one agency has difficulty getting clients to appointments on time if at all. Clients have been left sitting in the MH and /or SUD clinic for hours after their pick up time. Depending on where the individuals are located in the county the same taxi agency will not pick them up.

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Jeannette Pavlus

Submitted for: Otsego County Community Services Board



2025 Needs Assessment Form Otsego County Community Services Board

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): There needs to be providers who can work with dual diagnosed individuals.

Forensics Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): There is a need for transitional housing for individuals coming out of a correctional facility. There is a need for a discharge planner in the local correctional facility to assist individuals have services in place before discharge.

Housing Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): We need more housing for adults and children who are identified as having MH/SUD and DD.

Respite Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): We need respite services for adults and children who are identified as having MH/SUD and DD.

Transition Age Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): We need transition services for all of the above.

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): We need better transportation services in order for individuals to make and meet their appointments.

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): All areas are short with workforce to meet the needs of the community.

LGU Representative: Jeannette Pavlus

Submitted for: Otsego County Community Services Board