



Goals and Objectives 2024-2027 Orleans County Department of Mental Health

Danielle Figura, Director of Community Services
(Danielle.Figura@orleanscountyny.gov)

Goal 1

Goal 1: Title Orleans County desires to meet housing needs for its community members with disabilities.

Goal 1: Target Completion Date Oct 01, 2028

Goal 1: Description Orleans County has identified both a short term and long-term need for safe and adequate housing options for those who have disabilities, including mental health needs, substance use needs, and developmental disabilities. The Orleans County homelessness data has demonstrated an overall increase of 174 % increase in the past two years, which has resulted in individuals being re-located outside of the county to neighboring counties, which results in loss of treatment services and supports, as well as difficulties surrounding efforts to engage them in treatment and supports.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Housing

Goal 1: Need Addressed 2 Cross System Services

Goal 1: Need Addressed 3 Residential Treatment Services

Goal 1, Objective 1: Title Crisis - Short Term Housing Opportunities

Goal 1, Objective 1, Target Completion Date Jul 01, 2025

Goal 1, Objective 1, Description Collaborate and partner with programs / providers such as Living Opportunities of DePaul, ARC GLOW, and GCASA to identify and pursue additional opportunities for short term emergency housing opportunities.

Goal 1, Objective 2: Title SUD Residential Treatment Services / Programs

Goal 1, Objective 2, Target Completion Date Dec 01, 2024

Goal 1, Objective 2, Description Continue efforts to support the planning and implementation of a Womens and Childrens 25 Bed Residential Treatment Facility that will be located in Orleans County that will provide housing, services, and supports for women who have a SUD diagnosis and are in need of stabilization and supports to maintain recovery.

Goal 1, Objective 3: Title Respite Services / Supports

Goal 1, Objective 3, Target Completion Date Dec 01, 2027

Goal 1, Objective 3, Description Partner with outside agencies / programs to identify opportunities to meet an unmet need in Orleans County for respite services and supports for both youth and adults.

Goal 2

Goal 2: Title Community Based Services

Goal 2: Target Completion Date Oct 01, 2028

Goal 2: Description Explore ways to continue to support, enhance, and expand upon community-based services that will provide, prevention, treatment, services, and supports and individuals and family members in the Orleans County community who experience mental health, developmental disabilities, and substance abuse needs.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Crisis Services

Goal 2: Need Addressed 2 Outpatient treatment

Goal 2: Need Addressed 3 Cross System Services

Goal 2, Objective 1: Title Implement an Orleans County OTP Clinic

Goal 2, Objective 1, Target Completion Date Jan 01, 2024

Goal 2, Objective 1, Description Support the opening of an OTP clinic In Orleans County, under the guidance of OASAS, and as one of the programs of GCASA - the sole SUD provider in Orleans County.

Goal 2, Objective 2: Title Mobile Crisis Response Teams

Goal 2, Objective 2, Target Completion Date Jul 01, 2025

Goal 2, Objective 2, Description Explore ways to sustain and enhance mobile crisis response in Orleans County. This includes enhancing access too, funding for, and hours or operation and populations served of either already established mobile crisis services or exploring additional crisis response services to serve all community members regardless of their primary identified need i.e. mental health, substance use, or developmentally disabled.

Goal 2, Objective 3: Title Educating and Marketing Crisis Services

Goal 2, Objective 3, Target Completion Date Jul 01, 2026

Goal 2, Objective 3, Description Promote crisis services available to the Orleans County community through ongoing educational and marketing opportunities of available crisis services and supports to included but not limited too; Mobile Crisis Teams, 988, Care & Crisis Helpline, Opioid Peer Line

Goal 2, Objective 4: Title Early Intervention / Youth Supports and Services

Goal 2, Objective 4, Target Completion Date Dec 01, 2027

Goal 2, Objective 4, Description Orleans County has identified an unmet need for children under the age four who demonstrate or display behaviors, symptoms, impairments, that could benefit from additional supports and services within Orleans County. Community stakeholders, programs, agencies, and state agencies will begin discussions surrounding this identified need and explore opportunities to fund and implement additional supports and services for this population.

Goal 3

Goal 3: Title Suicide Prevention / Postvention

Goal 3: Target Completion Date Dec 01, 2027

Goal 3: Description Help reduce the incidence of suicide in Orleans County by educating the community about suicide, the prevention of suicide, resources available and to support survivors of a suicide loss.

Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes

Goal 3: Need Addressed 1 Prevention

Goal 3: Need Addressed 2 Cross System Services

Goal 3: Need Addressed 3

Goal 3, Objective 1: Title Regional Collaboration to Enhance Suicide Prevention Efforts

Goal 3, Objective 1, Target Completion Date Jul 01, 2026

Goal 3, Objective 1, Description The Suicide Prevention Coalition will participate in a steering committee designed to explore a potential merger with Genesee and Wyoming County's Suicide Prevention Coalitions. The expansion will include participation in the tri-county (GOW) regional annual marketing campaign to promote behavioral health wellness, suicide prevention, and dissemination of information and resources in addition to applying for grants as a tri-county regional effort.

Goal 3, Objective 2: Title Suicide Postvention

Goal 3, Objective 2, Target Completion Date Jul 01, 2026

Goal 3, Objective 2, Description The Suicide Prevention Coalition will track and evaluate suicide post-vention support strategies that include input and involvement of local survivors of suicide, law enforcement, first responders, clergy, funeral homes, schools, and other community stakeholders.

Goal 3, Objective 3: Title Community Education of Available Supports and Resources

Goal 3, Objective 3, Target Completion Date Oct 01, 2027

Goal 3, Objective 3, Description The Suicide Prevention Coalition will market and implement support resources such as 988, SafeTalk, and Take Saves Lives for mental health wellness promotion via presentations, support groups, peer resources, and social media.



Update to 2024-2027 Goals and Objectives Orleans County Department of Mental Health

Danielle Figura, Director of Community Services
danielle.figura@orleanscountyny.gov

Goal 1	
Title	Orleans County desires to meet housing needs for its community members with disabilities.
Update	During the 2024 year, Living Opportunities of DePaul with support of the Orleans County LGU applied for and was awarded an additional 10 supportive housing beds in Orleans County. In addition, Orleans County Mental Health Department in collaboration with Living Opportunities of DePaul will contract for an additional two crisis-short term beds, which will increase crisis / emergency housing beds in Orleans County from 5 to 7 beds. Both the crisis and supportive housing bed additions are in process of locating apartments / infrastructure in Orleans County to secure these beds. UConnect Care, and OASAS provider in Orleans County is set to open a 25 bed women's residential housing program in Orleans County in September 2025. Respite services and support for both adults and youth continue to be a need in Orleans County which requires additional advocacy, funding, and support.
OBJECTIVES	
Crisis - Short Term Housing Opportunities	Ongoing
SUD Residential Treatment Services / Programs	Ongoing
Respite Services / Supports	Ongoing
OBJECTIVE UPDATES	

Goal 2	
Title	Community Based Services
Update	Orleans County continues to offer two mobile crisis response teams serving the Orleans County community. The Rochester Psychiatric Center MIT Team operates Monday - Friday during business hours and serves adults only. The CARES Team (Spectrum Health & Human Services) (contracted provider) continues to operate evenings, weekends, and holidays. We are closely monitoring utilization of these mobile crisis team programs and exploring ways to promote these resource throughout the community including with community providers, medical / physical health providers, EMS, and Law Enforcement. In collaboration with Genesee / Orleans Public Health Department, in 2024 the Leave Behind kit prevention program was launched in Orleans County. This program provides first responders, mobile crisis teams, and the local DSS and Probation Department staff with kits to be left in households for those households who may be at high risker for SUD use or suicide. UConnect Care (OASAS) program serving Orleans County opened their OTP program in Orleans County in 2024. The Orleans County Director of Community Services has joined the Genesee & Orleans County Public Health Departments Early Intervention stakeholder committee.
OBJECTIVES	
Implement an Orleans County OTP Clinic	Complete
Mobile Crisis Response Teams	Ongoing
Educating and Marketing Crisis Services	Ongoing
Early Intervention / Youth Supports and Services	Ongoing
OBJECTIVE UPDATES	

Goal 3	
Title	Suicide Prevention / Postvention
Update	In 2024 in collaboration with Genesee County Mental Health and the Genesee / Orleans Health Department, the Genesee / Orleans Counties Fatality Review Board was started, Next of Kin Interviews are being conducted as part of this Fatality Review Board. The Orleans County Suicide Prevention Coalition continues county wide and regional wide efforts to promote suicide awareness, postvention planning and projects, and to promote the education of available mental health supports in resources in Orleans County. The Orleans County Mental Health Department is

	exploring ways to include the department resources and community based resources in localized events, including a Mental Health Awareness walk, Overdose Awareness Day in August 2024, National Night Out (August 2024) and additional programs / opportunities. There is discussion of implementing an anti-stigma campaign in Orleans County.
--	---

OBJECTIVES

Regional Collaboration to Enhance Suicide Prevention Efforts	Ongoing
--	---------

Suicide Postvention	Ongoing
---------------------	---------

Community Education of Available Supports and Resources	Ongoing
---	---------

OBJECTIVE UPDATES



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

2024 Needs Assessment Form Orleans County Department of Mental Health

Adverse Childhood Experiences Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): It has been identified as a need, and at this time, we are exploring ways to implement further assessment of Adverse Childhood Experiences into treatment.

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Employment/volunteer (client) Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): At this time workforce recruitment and retention is a high need. Orleans County providers and programs are doing all that we can within our availability to sustain employment within our programs, but it is a challenge with limited resources and support for this initiative with state stakeholders at the local and state level.

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? No
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? No
Need description (Optional): Orleans County does not have inpatient treatment programs to include a 939 hospital .

Prevention Yes

Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Residential Treatment Services Yes

Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Respite Yes

Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Transportation Yes

Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? No
Need description (Optional): Transportation is a large issue / challenge among Orleans County residents and community at large.

Workforce Yes

Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? No
Need description (Optional): See above description.

LGU Representative: Danielle Figura

Submitted for: Orleans County Department of Mental Health



2025 Needs Assessment Form Orleans County Department of Mental Health

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Inpatient Mental Health treatment programs are not located in Orleans County, which results in Orleans County residents seeking inpatient supports and services in neighboring counties, Erie and Monroe Counties mostly. Poor discharge planning and coordination of care between the Orleans County services providers and often referral sources and the outside county inpatient programs is a challenge, which drastically impacts service delivery, prevention efforts, and postvention efforts in Orleans County

Residential Treatment Services Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Respite Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transition Age Services Yes

Applies to OASAS? No

Applies to OMH? No

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Most impact is identified with OPWDD services delivery and participants.

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Transportation continues to be a huge barrier across systems impacting both youth and adults.

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Workforce recruitment and retention efforts across all systems is evident and a growing concern, which has drastically impacted service deliver and available supports and services for both youth and adults across all systems.

LGU Representative: Danielle Figura

Submitted for: Orleans County Department of Mental Health

Orleans County - OMH Providers

<i>Provider Name</i>	<i>Provider Type</i>	<i>Additional Notes</i>
Orleans County Mental Health Department	Article 31 Outpatient Clinic Program, Article 31 Outpatient Clinic Satellite Site Programs (Schools, and	
Mental Health Association of Gensee & Orleans Counties	Peer / HCBS / Transportation / Warm Line - Services	
ACE Employment (Restoration Society)	Vocational / HCBS Services	
Rochester Psychiatric Center, Mobile Integration Team	Adult Only - Mobile Crisis Response - Monday - Fridays Business Hours	
Spectrum Cares Team (Spectrum Health & Human Services)	Mobile Crisis Response - Youth & Adults - Evenings, Weekends, Holidays	
ARC GLOW (Community Residence)	Community Residence - 10 Beds	
Living Opportunities of DePaul	Housing - TAP Apartments, Supportive Housing, Crisis / Emergency Housing	
Hillside Family of Agencies	CFTSS, Care Management, Peer / Family Support	
WNY Childrens Psychiatric Center - Mobile Integration Team	Mobile Integration Team	
WNY Childrens Psychiatric Center - Hospital / Residential	Long Term Hospitalization / Residential Program	* located in Erie County
Aurora House , Community Missions of Niagara	Community Residence for Youth	* located in Niagara County
Erie County Medical Center (ECMC)	939 Facility / CPEP / Inpatient Hospitalization serving both adults & youth	* located in Erie County
Strong Memorial Hospital	939 Facility / CPEP / Inpatient Hospitalization serving both adults & youth	*located in Monroe County

Wyoming County Community Hospital	939 Facility / CPEP / Inpatient Hospitalization serving adults	* located in Wyoming County
Rochester General Hospital	939 Facility / CPEP / Inpatient Hospitalization serving adults	*located in Monroe County

* As of July 2024