



Goals and Objectives 2024 Delaware County Community Services

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Goal 1

Goal 1: Title Improve housing access

Goal 1: Target Completion Date Aug 01, 2024

Goal 1: Description All Delaware County residents discharge from psychiatric hospitalization or inpatient substance abuse treatment program will have access to quality housing that will ensure avoidance of homelessness or placement in the Delaware County Department of Social Services homeless shelter.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Housing

Goal 1: Need Addressed 2

Goal 1: Need Addressed 3

Goal 1, Objective 1: Title Survey and collect data from current housing providers.

Goal 1, Objective 1, Target Completion Date Dec 29, 2023

Goal 1, Objective 1, Description Survey current existing housing/apartment programs and availability for the Seriously Mentally Ill (SMI), OPWDD, and Substance Use Disorder (SUD) populations. Current service providers within the OMH, OASAS, and OPWDD systems will identify current number of beds, current census, wait list times, and service gaps. Survey programs will include Rehabilitative Support Services (RSS), Delaware opportunities (DO), OPWDD/ARC, and Delaware County Department of Social Services (DSS) homeless shelter.

Goal 1, Objective 2: Title Collect Homeless Shelter data.

Goal 1, Objective 2, Target Completion Date Dec 29, 2023

Goal 1, Objective 2, Description Identify and gather data in regard to the number of individuals placed into the Delaware County DSS homeless shelter immediately after discharge from a psychiatric hospitalization or inpatient substance abuse rehabilitation stay. This data may also include the number of individuals who are sheltered in the Homeless shelter following release from State and County incarceration.

Goal 1, Objective 3: Title Explore private housing management opportunities.

Goal 1, Objective 3, Target Completion Date Dec 29, 2023

Goal 1, Objective 3, Description Explore private property management agencies (Point Ridge Management) desire\offer to provide apartments to Delaware County's vulnerable populations (SMI, SUD, OPWDD).

Goal 1, Objective 4: Title Recovery homes

Goal 1, Objective 4, Target Completion Date Dec 29, 2024

Goal 1, Objective 4, Description Explore and develop recovery homes (Recovery Residences, sober living homes, Oxford houses) for the SUD population in Delaware County.

Goal 1, Objective 5: Title Expand the number of treatment apartment program apartments.

Goal 1, Objective 5, Target Completion Date Dec 29, 2024

Goal 1, Objective 5, Description Explore, develop, and expand the availability of Treatment Apartment Program (TAP)homes in Delaware County working in collaboration with Rehabilitative Support Services (RSS) of Delaware County.

Goal 1, Objective 6: Title Explore and expand private housing.

Goal 1, Objective 6, Target Completion Date Dec 29, 2024

Goal 1, Objective 6, Description Explore and identify private landlords who may be open to providing safe habitable housing/apartments for the SMI and SUD population.

Goal 2

Goal 2: Title Improve and increase transportation services.

Goal 2: Target Completion Date Mar 28, 2024

Goal 2: Description Residents of Delaware County in need of mental health and substance use disorder outpatient treatment services will be provided consistent transportation to and from home to service providers 95% of scheduled appointments. Service recipients will arrive no sooner than 20 minutes and be picked-up no later than to 30 minutes after

their scheduled appointments ends. No clients will be abandoned at the Delaware County Behavioral Health Facility which houses both OMH and OASAS programs.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? No

Goal 2: Need Addressed 1 Transportation

Goal 2: Need Addressed 2

Goal 2: Need Addressed 3

Goal 2, Objective 1: Title Gather transportation data.

Goal 2, Objective 1, Target Completion Date Dec 29, 2023

Goal 2, Objective 1, Description Survey transportation agencies in regard to current number of drivers, vacancies, workflow, registration/scheduling processes, and hours of availability. Agencies to be surveyed include Rehabilitative Support Services RSS/TOPS, Delaware Opportunities (DO), Department of Social Services (DSS), Medicaid Transportation Services (MTS), Office for the Aging, and Friends Of Recovery for Delaware and Otsego counties (FORDO).

Goal 2, Objective 2: Title Expand existing transportation services.

Goal 2, Objective 2, Target Completion Date Mar 28, 2024

Goal 2, Objective 2, Description Explore funding proposals to expand existing transportation providers identified above.

Goal 2, Objective 3: Title Explore and develop new transportation services.

Goal 2, Objective 3, Target Completion Date Mar 28, 2024

Goal 2, Objective 3, Description Explore and develop funding for new transportation service providers in collaboration with the County's Probation Department, Department of Social Services, Family Treatment Court, and County Drug Court.

Goal 3

Goal 3: Title Increase service provider workforce

Goal 3: Target Completion Date Mar 28, 2024

Goal 3: Description Recruit and retain 100% of direct care and licensed service providers across all three (OMH, OASAS, and OPWDD) program providers in Delaware County.

Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes

Goal 3: Need Addressed 1 Workforce

Goal 3: Need Addressed 2

Goal 3: Need Addressed 3

Goal 3, Objective 1: Title Hybrid work schedule

Goal 3, Objective 1, Target Completion Date Mar 28, 2024

Goal 3, Objective 1, Description Offer four-day work schedule for direct care and license professional staff on a voluntary basis for those wishing to have three-day weekends. Behavioral Health Clinic (OMH and OASAS) will maintain five-day work week for accessibility in lieu of client needs.

Goal 3, Objective 2: Title Provide staff training

Goal 3, Objective 2, Target Completion Date Dec 29, 2023

Goal 3, Objective 2, Description Provide training for clinical staff in the areas of trauma treatment, substance use disorder (to include opioid and cannabis use disorder), and suicide assessment and treatment. Training funds will be drawn from the OMH workforce block grant.

Goal 3, Objective 3: Title Recruit and retain Spanish speaking clinician.

Goal 3, Objective 3, Target Completion Date Mar 29, 2024

Goal 3, Objective 3, Description Recruit and retain Spanish speaking clinician, offering sign-on bonus, for anticipated increase in Spanish speaking population in Delaware County.

Goal 3, Objective 4: Title Develop clinic library.

Goal 3, Objective 4, Target Completion Date Mar 29, 2024

Goal 3, Objective 4, Description Further develop clinical library to include books, videos, and workbooks to enhance clinical knowledge base and skill development of clinicians.



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

2024 Needs Assessment Form Delaware County Community Services

Case Management/Care Coordination Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Health Home Care Managers/agencies in our county are seen as not as effective as ICM/SCM's of the past in engaging clients with significant mental health and substance abuse issues.

Forensics Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): The need for 730 Examination and Restoration services appear to be increasing in need in our county. Training is needed for our court systems (Judges and Lawyers) in our rural county. We recently had re-occurring 730's for a gentleman who was found to be incapacitated due to having a stroke and is believed to have Vascular Dementia. The presiding judge, lawyers on both sides, and family, believe this is a mental health issue and demanded psychiatric hospitalization and were very vocal when he was not hospitalized. Our county and village courts also tasks our clinic with frequent court ordered mental health evaluations (non-730). Our Forensic Social Worker could benefit from more specific training opportunities in this area.

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Childcare for treatment services. Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Childcare issues interfere with clinical encounters with parents or sibling.

Often mothers bring their other young children to sessions which can be disruptive in the therapy session.

Our clinic is not able to provide supervision, monitoring, and engagement with a sibling(s) while their parent is participating in their other child's treatment sessions.

LGU Representative: Douglas Elston

Submitted for: Delaware County Community Services