



Goals and Objectives 2024-2027 Franklin County Community Services

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Goal 1

Goal 1: Title Housing

Goal 1: Target Completion Date Dec 31, 2025

Goal 1: Description Create housing opportunities for community members with mental health and co-occurring disorders in need of safe and affordable housing.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Housing

Goal 1: Need Addressed 2

Goal 1: Need Addressed 3

Goal 1, Objective 1: Title Harison Place

Goal 1, Objective 1, Target Completion Date Jan 31, 2024

Goal 1, Objective 1, Description Develop plans for a SPOA process for Harison Place to accept referrals for individuals with serious mental illness and substance use disorders (12 beds will be available for SMI and 8 beds will be available for SUD) (Franklin County Community Services, Citizen Advocates).

Goal 1, Objective 2: Title Funding application

Goal 1, Objective 2, Target Completion Date Jun 30, 2025

Goal 1, Objective 2, Description Prepare and submit a grant application to expand the housing continuum for homeless and transition-aged youth, and determine potential locations for the program, if it is funded (Franklin County Community Services).

Goal 1, Objective 3: Title Youth homelessness data

Goal 1, Objective 3, Target Completion Date Jan 31, 2025

Goal 1, Objective 3, Description In collaboration with the Franklin County Department of Social Services and school-based homelessness liaisons, establish a process for tracking the number and characteristics of youth and transition-aged youth experiencing homelessness, and report this data quarterly (Franklin County Department of Social Services, Franklin County Community Services).

Goal 1, Objective 4: Title Housing subcommittee

Goal 1, Objective 4, Target Completion Date Apr 30, 2024

Goal 1, Objective 4, Description Establish a subcommittee of the Community Services Board, comprised of board members and representatives of agencies that provide housing services. The charge of this committee will be to discuss housing needs, including best practices for landlord engagement to expand community-based rental housing opportunities for community members with mental health conditions, substance use disorders, and/or developmental disabilities (Community Services Board, Citizen Advocates, St. Joe's, Community Connections, Lakeside House, Akwesasne).

Goal 2

Goal 2: Title Crisis Services

Goal 2: Target Completion Date Dec 31, 2026

Goal 2: Description Ensure that crisis intervention and stabilization services are available and accessible to support Franklin County youth and adults who are experiencing mental health / co-occurring crises.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Crisis Services

Goal 2: Need Addressed 2

Goal 2: Need Addressed 3

Goal 2, Objective 1: Title 589 Children's Crisis Residence

Goal 2, Objective 1, Target Completion Date Jan 31, 2025

Goal 2, Objective 1, Description Once approved by OMH, begin implementing 589 Children's Crisis Residence services. Develop a system to track data to assess trends in clients served (i.e., numbers served, diagnostic information), and collect feedback regarding program strengths and challenges. Report these findings quarterly (Citizen Advocates).

Goal 2, Objective 2: Title TCI data collection

Goal 2, Objective 2, Target Completion Date Mar 31, 2025

Goal 2, Objective 2, Description A first cohort of county providers received the Therapeutic Crisis Intervention (TCI) train-the-trainer approach and are certified to train agency staff. These new trainers will begin analyzing data from their agencies' incident reports to assess needs and early impacts regarding TCI (Franklin County Community Services).

Goal 2, Objective 3: Title TCI train-the-trainer cohort

Goal 2, Objective 3, Target Completion Date Dec 31, 2025

Goal 2, Objective 3, Description A second TCI train-the-trainer cohort will begin in November 2023 to expand the number of county-based trainers, including staff from Citizen Advocates, Akwesasne, and Franklin County DSS. This new cohort of trainers will begin providing TCI training to approximately 100-150 agency staff (Franklin County Community Services).

Goal 2, Objective 4: Title AMC emergency department

Goal 2, Objective 4, Target Completion Date Sep 30, 2024

Goal 2, Objective 4, Description Adirondack Medical Center will repurpose 3 rooms in the Emergency Department to better support individuals waiting for an appropriate BH/IDD placement as a way to enhance safety, reduce environmental stimulation of the ED, and promote a more therapeutic environment (Adirondack Medical Center).

Goal 2, Objective 5: Title Alice Hyde MOU

Goal 2, Objective 5, Target Completion Date Jun 30, 2024

Goal 2, Objective 5, Description Establish an MOU between Alice Hyde hospital stakeholders, Malone police department staff, community-based mental health providers, and county leaders to develop assessment plans, share information, analyze trends, and develop strategies designed to improve care for community members presenting in the emergency department for a mental health crisis (Alice Hyde, Community Connections, Citizen Advocates, Franklin County Community Services).

Goal 2, Objective 6: Title Adirondack Medical Center MOU

Goal 2, Objective 6, Target Completion Date Jun 30, 2024

Goal 2, Objective 6, Description Establish an MOU between Adirondack Medical Center hospital stakeholders, Saranac lake and Tupper Lake Malone Police Department staff, community-based mental health providers, and county leaders to develop assessment plans, share information, analyze trends, and develop strategies designed to improve care for community members presenting in the emergency department for a mental health crisis (Adirondack Medical Center, Community Connections, Citizen Advocates, Franklin County Community Services).

Goal 2, Objective 7: Title TCI training for hospital staff

Goal 2, Objective 7, Target Completion Date Dec 31, 2025

Goal 2, Objective 7, Description Train hospital staff in Therapeutic Crisis Intervention (TCI) to improve trauma-informed service provision to community members entering the emergency department for a mental health crisis (Franklin County Community Services).

Goal 2, Objective 8: Title CSIDD presentation

Goal 2, Objective 8, Target Completion Date Jun 30, 2024

Goal 2, Objective 8, Description The Community Services board will host a presentation by OPWDD to raise awareness of CSIDD opportunities to support individuals experiencing a co-occurring crisis (OPWDD, CSIDD, Franklin County Community Services).

Goal 2, Objective 9: Title Crisis services training presentation

Goal 2, Objective 9, Target Completion Date Sep 30, 2024

Goal 2, Objective 9, Description Adirondack Arc, Citizen Advocates and OPWDD will provide a training presentation to educate staff about the needs of people with developmental disabilities who may require crisis services, including information about the supports and services available during a crisis (Citizen Advocates, OPWDD).

Goal 2, Objective 10: Title Strategies for individuals with IDD presenting in the ED

Goal 2, Objective 10, Target Completion Date Jan 31, 2026

Goal 2, Objective 10, Description Create strategies to better support individuals with IDD/co-occurring disorders when they present at hospital emergency departments in crisis situations. (Alice Hyde Medical Center, Adirondack Medical Center, Adirondack Arc, Citizen Advocates, OPWDD, YAI-CSSID, Franklin County Community Services).

Goal 3

Goal 3: Title Adverse Childhood Experiences

Goal 3: Target Completion Date Dec 31, 2027

Goal 3: Description Expand trauma-informed, school-based, and community-based services to youth to reduce the need for out-of-home placement and to improve long-term outcomes for youth and families.

Goal 3: OASAS? No Goal 3: OMH? Yes Goal 3: OPWDD? No

Goal 3: Need Addressed 1 Adverse Childhood Experiences

Goal 3: Need Addressed 2
Goal 3: Need Addressed 3

Goal 3, Objective 1: Title School-as-a-hub expansions
Goal 3, Objective 1, Target Completion Date Dec 31, 2027
Goal 3, Objective 1, Description Explore possibilities to scale the school-as-a-hub model to additional districts throughout the county (Malone; St. Regis Falls; Brushton; Salmon River). Through SAMHSA System of Care funding, Franklin County is currently implementing the model within the Tupper Lake, Saranac Lake, and Chateaugay school districts. This model provides intensive in-school mental health support services, including clinical services, care coordination, family support, youth peer support, and crisis support, to youth with serious emotional disturbances (SED). (Franklin County Community Services, school districts, partner organizations).

Goal 3, Objective 2: Title Implementation plan- school-as-a-hub model
Goal 3, Objective 2, Target Completion Date Jan 31, 2026
Goal 3, Objective 2, Description Create an implementation plan/manual for the "school as a hub model" currently implemented through the SAMHSA System of Care grant (Franklin County Community Services).

Goal 3, Objective 3: Title Flyer Connect
Goal 3, Objective 3, Target Completion Date Mar 31, 2024
Goal 3, Objective 3, Description To increase awareness of available services and improve the ease of navigating services, Franklin County recently partnered with Flyer Connect on the ReachWell app. This interactive app streamlines how families are informed about services and updates in the community through a user-friendly interface. County stakeholders will develop an implementation plan for introducing and deploying the app throughout the county. (System of Care Council, Franklin County Community Services).

Goal 3, Objective 4: Title Family Support Advocate expansion
Goal 3, Objective 4, Target Completion Date Dec 31, 2024
Goal 3, Objective 4, Description Expand the Family Support Advocate program to an additional school district. Family Support Advocates will work with families on social determinants of health, including housing needs, referrals, and transportation to service appointments (Community Connections).

Goal 4

Goal 4: Title Strengthening Relationships with Law Enforcement & First Responders
Goal 4: Target Completion Date Dec 31, 2025
Goal 4: Description Provide education and support to officers/first responders during and after calls involving individuals with mental health needs and co-occurring disorders to promote trauma-informed responses.
Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? Yes
Goal 4: Need Addressed 1 Other
Goal 4: Need Addressed 2
Goal 4: Need Addressed 3

Goal 4, Objective 1: Title Sequential intercept mapping implementation plan
Goal 4, Objective 1, Target Completion Date May 31, 2025
Goal 4, Objective 1, Description Reinvigorate an advisory council of law enforcement and provider agencies to create an implementation plan for Franklin County, based on the recommendations from the sequential intercept mapping process (held in March 2021) (Law Enforcement, Franklin County Community Services).

Goal 4, Objective 2: Title Law enforcement partnership workgroup
Goal 4, Objective 2, Target Completion Date May 30, 2024
Goal 4, Objective 2, Description Develop a workgroup between Citizen Advocates and Community Connections to foster coordination and collaboration regarding law enforcement partnerships (Citizen Advocates & Community Connections).

Goal 4, Objective 3: Title Tupper Lake PD outreach
Goal 4, Objective 3, Target Completion Date Apr 30, 2025
Goal 4, Objective 3, Description Conduct outreach efforts with the Tupper Lake Police Department to expand participation in the Crisis Intervention Team. (Community Connections, Franklin County Community Services).

Goal 4, Objective 4: Title Community resource officer
Goal 4, Objective 4, Target Completion Date Jul 31, 2024
Goal 4, Objective 4, Description Utilizing opioid settlement funds, the Saranac Lake PD will implement the COPE initiative (Community Outreach Prevention and Education), which will create a community resource officer position to provide support and outreach to community members (Saranac Lake Police Department).

Goal 4, Objective 5: Title Narcotics identification instrument
Goal 4, Objective 5, Target Completion Date Jul 31, 2024
Goal 4, Objective 5, Description Utilizing opioid settlement funds, Saranac Lake PD will purchase a field narcotics

identification instrument (TRU Narc) that allows them to detect substances such as fentanyl to prevent first responder overdose (Saranac Lake Police Department).

Goal 4, Objective 6: Title Naloxone & CPR training

Goal 4, Objective 6, Target Completion Date Jul 30, 2024

Goal 4, Objective 6, Description Utilizing opioid settlement funds, Saranac Lake Volunteer Rescue Squad will provide Naloxone, CPR, and non-compression CPR training to community-based agencies and first responders (Saranac Lake Volunteer Rescue Squad).

Goal 5

Goal 5: Title Workforce

Goal 5: Target Completion Date Dec 31, 2025

Goal 5: Description Develop and implement strategies to recruit and retain a highly skilled rural mental hygiene workforce.

Goal 5: OASAS? Yes Goal 5: OMH? Yes Goal 5: OPWDD? Yes

Goal 5: Need Addressed 1 Workforce

Goal 5: Need Addressed 2

Goal 5: Need Addressed 3

Goal 5, Objective 1: Title Workforce action plan

Goal 5, Objective 1, Target Completion Date Jun 30, 2025

Goal 5, Objective 1, Description As part of a workforce development initiative for the county, invite the Northern Area Health Education Center / Institute for Career Advancement in Medicine to provide a follow-up presentation to the Community Services Board, focused on developing an action plan for workforce recruitment and retention strategies (Community Services Board, Franklin County Community Services, participating agencies).

Goal 5, Objective 2: Title Workforce document

Goal 5, Objective 2, Target Completion Date Dec 31, 2025

Goal 5, Objective 2, Description Develop a document reflecting ideas and strategies for workforce recruitment and retention, based on feedback shared by participating agencies of the Community Services Board (Community Services Board, participating agencies).

Goal 5, Objective 3: Title BOCES partnership

Goal 5, Objective 3, Target Completion Date Dec 31, 2025

Goal 5, Objective 3, Description Explore opportunities to partner with the BOCES New Vision Education program to develop a workforce pathway for the human services field. Invite representatives from BOCES to present to the Community Services Board about current programming and possible partnership opportunities (Franklin County Community Services).

Goal 5, Objective 4: Title Workforce Development Board

Goal 5, Objective 4, Target Completion Date Jan 31, 2025

Goal 5, Objective 4, Description Members of the Community Services Board will work with the Franklin County Workforce Development Board to develop strategies for advancing recruitment and workforce housing opportunities (Franklin County Community Services Board).

Goal 5, Objective 5: Title NCCC scholarships

Goal 5, Objective 5, Target Completion Date Jul 31, 2024

Goal 5, Objective 5, Description North Country Community College will utilize opioid settlement funds to create scholarship opportunities for human service students, EMT students, and advanced EMT students (North Country Community College).

Goal 6

Goal 6: Title Prevention

Goal 6: Target Completion Date Dec 31, 2025

Goal 6: Description Strengthen existing prevention and engagement strategies to reduce substance use and improve mental health through education and support for youth, adults, and families.

Goal 6: OASAS? Yes Goal 6: OMH? No Goal 6: OPWDD? No

Goal 6: Need Addressed 1 Prevention

Goal 6: Need Addressed 2

Goal 6: Need Addressed 3

Goal 6, Objective 1: Title Mental health first aid pilot project

Goal 6, Objective 1, Target Completion Date Jan 31, 2025

Goal 6, Objective 1, Description Explore a pilot project within Akwesasne that would provide mental health first aid training to community members, allowing them to intervene when family or community members are struggling with addiction or mental health needs, in partnership with supporting clinicians (Akwesasne).

Goal 6, Objective 2: Title Saranac Lake Youth Center prevention activities

Goal 6, Objective 2, Target Completion Date Jul 31, 2024

Goal 6, Objective 2, Description Using opioid settlement funds, Saranac Lake Youth Center will provide substance use education and prevention, engage parents and youth in healthy activities, and provide resources and opportunities to families (Saranac Lake Youth Center).

Goal 6, Objective 3: Title NARCAN kits and syringe exchange

Goal 6, Objective 3, Target Completion Date Jul 31, 2024

Goal 6, Objective 3, Description Using opioid settlement funds, Public Health will provide NARCAN kits to the community and will implement a syringe exchange program (Franklin County Public Health).

Goal 6, Objective 4: Title Screening brief intervention and referral to treatment (SBIRT)

Goal 6, Objective 4, Target Completion Date Jul 31, 2024

Goal 6, Objective 4, Description Using opioid settlement funds, Public Health will support primary care through the introduction of Screening Brief Intervention and Referral to Treatment (SBIRT), a screening and referral process (Franklin County Public Health).

Goal 7

Goal 7: Title Outreach & Engagement

Goal 7: Target Completion Date Dec 31, 2024

Goal 7: Description Increase outreach, engagement, and clinical services through community education, support, and mobile treatment.

Goal 7: OASAS? Yes Goal 7: OMH? No Goal 7: OPWDD? No

Goal 7: Need Addressed 1 Other

Goal 7: Need Addressed 2

Goal 7: Need Addressed 3

Goal 7, Objective 1: Title Funding for mobile outreach

Goal 7, Objective 1, Target Completion Date Mar 31, 2024

Goal 7, Objective 1, Description St. Joe's and Citizen Advocates will pursue funding to increase mobile treatment outreach, engagement, and linkages to care (St. Joe's, Citizen Advocates).

Goal 7, Objective 2: Title BOCES Employee Assistance Program

Goal 7, Objective 2, Target Completion Date Jul 31, 2024

Goal 7, Objective 2, Description Franklin Essex and Hamilton BOCES will utilize opioid settlement funds to establish an Employee Assistance Program (EAP) coordinator position to support district staff and their families (FEH BOCES).

Goal 8

Goal 8: Title High Need Individuals

Goal 8: Target Completion Date Dec 31, 2026

Goal 8: Description Enhance collaboration between agencies to provide comprehensive supports to the highest-need community members with mental health, substance abuse, and IDD, and particularly those with co-occurring disorders.

Goal 8: OASAS? Yes Goal 8: OMH? Yes Goal 8: OPWDD? Yes

Goal 8: Need Addressed 1 Other

Goal 8: Need Addressed 2

Goal 8: Need Addressed 3

Goal 8, Objective 1: Title Cross agency MOU for peer support services

Goal 8, Objective 1, Target Completion Date Sep 30, 2024

Goal 8, Objective 1, Description The Franklin County Sheriff's office, Franklin County Community Services, Community Connections, and St. Joe's will execute an MOU to expand peer support services to individuals with substance use disorders who are incarcerated in Franklin County (Franklin County Sheriff's Office, Franklin County Community Services, St. Joe's, Community Connections).

Goal 8, Objective 2: Title Medication assisted treatment

Goal 8, Objective 2, Target Completion Date Jul 31, 2024

Goal 8, Objective 2, Description Franklin County Correctional Facility will utilize opioid settlement funds to provide medication-assisted treatment (MAT) and to establish a MAT coordinator (Franklin County Correctional Facility).

Goal 8, Objective 3: Title Application toward OTP licensure

Goal 8, Objective 3, Target Completion Date Jan 31, 2026

Goal 8, Objective 3, Description St. Joseph's Addiction Treatment and Recovery Centers and Citizen Advocates will collaboratively respond to the Comprehensive Integrated Outpatient Treatment Program RFA as a first step in attaining OTP Licensure. Upon approval, expand to provide OTP services through the mobile treatment units.



Update to 2024-2027 Goals and Objectives Franklin County Community Services

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Goal 1	
Title	Housing
Update	
OBJECTIVES	
Harison Place	Complete
Funding application	Ongoing
Youth homelessness data	Ongoing
Housing subcommittee	Ongoing
OBJECTIVE UPDATES	
Objective 1: Adult SPOA referral packet was updated on 10/3/23 to add Harison Place 20 units (12 units for SMI and 8 units for SUD). Harison Place starting accepting referrals in October 2024 and Individuals started moving in as of January 2024. All 20 units have been filled in April 2024 and there is now a waiting list for any potential vacancies.	

Goal 2	
Title	Crisis Services
Update	
OBJECTIVES	
589 Children's Crisis Residence	Ongoing
TCI data collection	Ongoing
TCI train-the-trainer cohort	Ongoing
AMC emergency department	Ongoing
Alice Hyde MOU	Ongoing
Adirondack Medical Center MOU	Ongoing
TCI training for hospital staff	Ongoing
CSIDD presentation	Ongoing
Crisis services training presentation	Ongoing
Strategies for individuals with IDD presenting in the ED	Ongoing
OBJECTIVE UPDATES	
Objective 5: This objective will be absorbed by a new objective: Establish a cross systems network to address barriers/challenges and increase supports to individuals with behavioral health (BH - mental health and substance use disorders) and intellectual/developmental disabilities (IDD).	

Objective 6: This objective will be absorbed by a new objective: Establish a cross systems network to address barriers/challenges and increase supports to individuals with behavioral health (BH - mental health and substance use disorders) and intellectual/developmental disabilities (IDD).

Goal 3	
Title	Adverse Childhood Experiences
Update	
OBJECTIVES	
School-as-a-hub expansions	Ongoing
Implementation plan- school-as-a-hub model	Ongoing
Flyer Connect	Ongoing
Family Support Advocate expansion	["]
OBJECTIVE UPDATES	
Objective 3: Flyer Connect, now referred to as the ReachWell app is an evolving project where progress has been made to increase awareness of available services and improve the ease of navigating services. Several Franklin County agencies have provided information needed to give a snapshot of the services available to youth and families in the community. Additional steps are needed to finalize the app before revealing ReachWell to the community.	

Goal 4	
Title	Strengthening Relationships with Law Enforcement & First Responders
Update	
OBJECTIVES	
Sequential intercept mapping implementation plan	Ongoing
Law enforcement partnership workgroup	Ongoing
Tupper Lake PD outreach	Ongoing
Community resource officer	Complete
Narcotics identification instrument	Complete
Naloxone & CPR training	Complete
OBJECTIVE UPDATES	
Objective 1: This objective will be absorbed by a new objective: Establish a cross systems network to address barriers/challenges and increase supports to individuals with behavioral health (BH - mental health and substance use disorders) and intellectual/developmental disabilities (IDD).	
Objective 2: This objective will be absorbed by a new objective: Establish a cross systems network to address barriers/challenges and increase supports to individuals with behavioral health (BH - mental health and substance use disorders) and intellectual/developmental disabilities (IDD).	
Objective 3: This objective will be absorbed by a new objective: Establish a cross systems network to address barriers/challenges and increase supports to individuals with behavioral health (BH - mental health and substance use disorders) and intellectual/developmental disabilities (IDD).	

Goal 5	
Title	Workforce
Update	

OBJECTIVES	
Workforce action plan	Ongoing
Workforce document	Ongoing
BOCES partnership	Ongoing
Workforce Development Board	Ongoing
NCCC scholarships	Complete
OBJECTIVE UPDATES	

Goal 6	
Title	Prevention
Update	
OBJECTIVES	
Mental health first aid pilot project	Ongoing
Saranac Lake Youth Center prevention activities	Complete
NARCAN kits and syringe exchange	Complete
Screening brief intervention and referral to treatment (SBIRT)	Ongoing
OBJECTIVE UPDATES	
Objective #1: St. Regis Mohawk Tribe Mental Health and SUD Services has initiated a prevention plan through their Zero Suicide Initiative to include community training with QPR and Mental Health First Aid. There have been 4 QPR trainings, two adult MH First Aid trainings and Two Youth MH First Aid Trainings provided to the community since March of 2024. This has been in partnership with their Zero Suicide Initiative, grant coordinator, mental health clinicians, CASAC counselors, Child and Youth Clinic Coordinator and Traditional medicine worker.	
Objective 3: Franklin County Public Health continues to pursue partnerships with primary care practices to establish SBIRT protocols.	

Goal 7	
Title	Outreach & Engagement
Update	
OBJECTIVES	
Funding for mobile outreach	Ongoing
BOCES Employee Assistance Program	Complete
OBJECTIVE UPDATES	
Objective 1: St. Joseph's secured funding for a multi-year funding agreement to provide Outreach and Engagement services. The funding expires in September of 2025. This has increased the agency's ability to provide outreach services including peers and transportation and engagement services including in-person and virtual services in the clinic and in-community. Citizen Advocates have targeted case managers provide engagement services to clients per their no-show policy to improve show rates and engage clients via Motivational Interviewing. The 589/Crisis Residences, know as the Behavioral Health Urgent Care operated by Citizen Advocates provides an expanded level of care for youth and adults therefore increasing linkages to care.	

Goal 8

Title	High Need Individuals	
Update		
OBJECTIVES		
Cross agency MOU for peer support services		Ongoing
Medication assisted treatment		Complete
Application toward OTP licensure		Ongoing
OBJECTIVE UPDATES		
Objective 1: Peer services are offered through St. Joseph's when available and will continue to explore an MOU with Community Connections to increase services provision within the correctional facility. St. Joseph's is currently providing transitional case management that includes referral and linkages to Community Connections and other local services. St. Joe's certified peers are also available to support individuals transitioning after release.		
Objective 3: St. Joseph's was awarded the COTP RFA in 2023. The agency is working towards operationalizing the COTP in the Saranac Lake outpatient clinic. Once the COTP is operational, it is the intent of St. Joseph's to investigate the possibility of providing mobile OUD services in order to increase access to services.		



2024 Needs Assessment Form Franklin County Community Services

Adverse Childhood Experiences Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Employment/volunteer (client) Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): • Franklin County providers report that employment is a challenge for residents with mental health conditions, substance use conditions, and developmental disabilities.

- Franklin County has an unemployment rate of 6.6%, and 49.7% of residents are not in the labor force.

- Approximately 43% of Franklin County households do not earn enough income to afford necessities and are considered asset limited, income constrained, employed (ALICE) households (United Way of New York State, 2020). The rate of food insecurity in Franklin County is greater than the state average (14% FC vs. 11% NYS; CHR, 2022).

Forensics Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): • Franklin County Community Services observed an increase in adult 730 cases. When community members with mental health conditions and/or intellectual/developmental disabilities become involved with the justice system, a 730 examination is required to assess their capability to understand the charges against them and to assist in their own defense.

- There were 14 adult 730 cases in 2022, compared with 6 cases in 2021. Thus far in 2023 (January through June), there have been 11 adult 730 cases.

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): • Behavioral health providers and hospital providers described a trend in the county: Community members with mental health conditions, substance use conditions, and developmental disabilities frequently present in local emergency departments, with some staying for an extended period. Those in need of 9.39 admissions are experiencing substantial wait times for placement.

- Franklin County providers reported significant barriers to securing inpatient services for individuals with complex needs—particularly regarding individuals with IDD diagnoses who are exhibiting aggressive behavior. Providers report a lack of inpatient referral options to meet the needs of these community members
- The most recent data available indicates that, of the 752 Franklin County residents receiving OPWDD services through Medicaid, 360 were dually diagnosed (NYS OPWDD, 2020, retrieved from the PSYCKES portal). Per Franklin County providers, it is particularly challenging to secure 939 placements for individuals who have both IDDs and co-occurring disorders.

Prevention Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Residential Treatment Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): • According to providers, Franklin County is experiencing a high demand for 820 services, which are focused on stabilization and reintegration.

- Franklin County continues to receive SPOA referrals for youth in need of residential treatment facilities. In 2022, there were 5 referrals for youth residential treatment facilities, and there have been 5 referrals thus far in 2023 (January through June).
- SPOA referrals for adult residential treatment totaled 121 (41 community resident referrals; 22 apartment treatment referrals; 58 supportive housing referrals). Thus far in 2023 (January through June), there have been 59 residential referrals (19 community resident referrals, 11 apartment treatment

referrals, and 29 supportive housing referrals).

Respite Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Youth Only

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): • Franklin County providers report high demand for 589 crisis services for both youth and adults.

- Providers from Citizen Advocates, which offers crisis respite services through the Crisis and Recovery Center, report that beds are typically full and thus are not always available to community members when they require the service.
- Franklin County providers articulated a need for peer-run respite services for adults with mental health needs.
- To date, OPWDD has not developed a rate that supports crisis respite services, which creates barriers to crisis services for individuals with IDD diagnoses.
- Franklin County providers also report a need to expand crisis respite options for children and youth. Hospital providers from Alice Hyde, for example, report that parents are bringing children to the emergency department due to a lack of respite services.

Transition Age Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): • Franklin County providers are reporting an increase in both housing and service needs among transition-aged youth (those between ages 16 and 24).

- A 2022 survey on housing and service needs of transition-aged youth was completed by 69 providers in the county. Approximately half of the respondents described mental health and addiction services as insufficient for transition-aged youth, while approximately three-quarters of the respondents indicated that housing and support services are insufficient.
- Providers report that transition-aged youth with intellectual/developmental disabilities who age out of school need higher-level community supports. However, IRAs in the county lack adequate staffing to house and support these individuals, resulting in extended wait times.

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): • Franklin County is a rural county located in the Adirondack Park. Its three largest population centers, Malone, Saranac Lake, and Tupper Lake, are separated by large tracts of publicly protected land. The size of the county, distance between population centers, and harsh winters contribute to access barriers to behavioral health services and supports, and to geographic isolation (Adirondack Community Health, 2019).

- According to Franklin County providers, transportation is one of the most significant barriers to service provision, particularly for individuals residing in the south end of the county. Transportation was one of the most frequently cited barriers to services in a recent survey of individuals using mental health services in Franklin County, thus requiring a need for providers to offer mobile services and to conduct more extensive outreach to those in the most geographically remote areas.

Outreach & Engagement Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Strengthening relationships with law enforcement/first responders Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

High need individuals Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Suzanne Lavigne

Submitted for: Franklin County Community Services



2025 Needs Assessment Form Franklin County Community Services

Adverse Childhood Experiences Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Case Management/Care Coordination Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Forensics Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Non-Clinical Supports Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Outpatient Treatment Yes

Applies to OASAS? Yes
Applies to OMH? No
Applies to OPWDD? No
Need Applies to: Adults Only
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Prevention Yes

Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? No
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Residential Treatment Services Yes

Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? No
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? No
Need description (Optional): Currently Adult SPOA has a wait list of 53 adults waiting for residential services. There are 7 children waiting for either RTF or community residence placement.

Respite Yes

Applies to OASAS? No
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? No
Need description (Optional): There are not options locally for respite for those individuals living with intellectual/developmental disorders.

Transition Age Services Yes

Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Youth Only
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Transportation Yes

Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? No
Need description (Optional): Very limited transportation options.

Workforce Yes

Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

LGU Representative: Suzanne Lavigne

Submitted for: Franklin County Community Services

Agency Name	Program Name	Program Type Name
Adirondack Health Institute	Adirondack Health Institute SMH CMA	Specialty Mental Health Care Management
Adirondack Medical Center	Colby Center Psychiatric Inpatient Unit	Inpatient Psychiatric Unit of a General Hospital
AIDS Council of Northeastern New York	Alliance For Positive Health- Plattsburgh SMH CMA	Specialty Mental Health Care Management
Citizen Advocates, Inc. dba North Star Indust	Adult BH HCBS Intensive Crisis Respite	Adult BH HCBS Intensive Crisis Respite
Citizen Advocates, Inc. dba North Star Indust	Adult BH JCBS Short-Term Crisis Respite	Adult BH HCBS Short-term Crisis Respite
Citizen Advocates, Inc. dba North Star Indust	Alternative Crisis Support - North	Advocacy/Support Services
Citizen Advocates, Inc. dba North Star Indust	CFTSS: Children's Mental Health Rehabilitation Services	CFTSS: Children's Mental Health Rehabilitation Services
Citizen Advocates, Inc. dba North Star Indust	CFTSS: Community Psychiatric Support and Treatment	CFTSS: Community Psychiatric Support and Treatment (CPST)
Citizen Advocates, Inc. dba North Star Indust	CFTSS: Family Peer Support Services (FPSS)	CFTSS: Family Peer Support Services (FPSS)
Citizen Advocates, Inc. dba North Star Indust	CFTSS: Mobile Crisis Intervention (CI)	CFTSS: Mobile Crisis Intervention (CI)
Citizen Advocates, Inc. dba North Star Indust	CFTSS: Other Licensed Practitioner (OLP)	CFTSS: Other Licensed Practitioner (OLP)
Citizen Advocates, Inc. dba North Star Indust	CFTSS: Psychosocial Rehabilitation (PSR)	CFTSS: Psychosocial Rehabilitation (PSR)
Citizen Advocates, Inc. dba North Star Indust	CFTSS: Youth Peer Support and Training (YPST)	CFTSS: Youth Peer Support (YPS)
Citizen Advocates, Inc. dba North Star Indust	CSS Non-Medicaid Care Coordination	Non-Medicaid Care Coordination
Citizen Advocates, Inc. dba North Star Indust	Citizen Ad Supp Housing/RCE SH Franklin Cty - Comm Svcs	Supportive Housing
Citizen Advocates, Inc. dba North Star Indust	Citizen Advocates Adirondack Youth Lodge	Children & Youth Community Residence
Citizen Advocates, Inc. dba North Star Indust	Citizen Advocates SMH CMA (AOT)	Specialty Mental Health Care Management
Citizen Advocates, Inc. dba North Star Indust	Citizen Advocates dba North Star SH - Comm Svc.	Supportive Housing
Citizen Advocates, Inc. dba North Star Indust	Citizen Advocates, Inc. dba North Star Ind. - HH NonMed CM	Health Home Non-Medicaid Care Management
Citizen Advocates, Inc. dba North Star Indust	Citizen Advocates, Inc. dba North Star Ind. - HHCM	Health Home Care Management
Citizen Advocates, Inc. dba North Star Indust	Clean Sweep/Micrographics	Affirmative Business/Industry
Citizen Advocates, Inc. dba North Star Indust	Crimson Phoenix	Psychosocial Club
Citizen Advocates, Inc. dba North Star Indust	Crisis Intervention	Crisis Intervention
Citizen Advocates, Inc. dba North Star Indust	Crisis Intervention/JS	Crisis Intervention
Citizen Advocates, Inc. dba North Star Indust	Enhanced Mentor Program	Family Peer Support Services - Children & Family
Citizen Advocates, Inc. dba North Star Indust	Expanded Parent Support Services	Family Peer Support Services - Children & Family
Citizen Advocates, Inc. dba North Star Indust	Franklin Academy High School	School Mental Health Program
Citizen Advocates, Inc. dba North Star Indust	Harrison Place Programs-OTH-Community Living	Supportive Single Room Occupancy (SP-SRO)
Citizen Advocates, Inc. dba North Star Indust	Health Home Care Management C&Y	Health Home Care Management
Citizen Advocates, Inc. dba North Star Indust	Health Home Non Medicaid Care Management C&Y	Health Home Non-Medicaid Care Management
Citizen Advocates, Inc. dba North Star Indust	Malone Behavioral Health Urgent Care	Children's Crisis Residence
Citizen Advocates, Inc. dba North Star Indust	Malone Behavioral Health Urgent Care	Intensive Crisis Residence
Citizen Advocates, Inc. dba North Star Indust	Malone Mental Health Center	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Citizen Advocates, Inc. dba North Star Indust	Malone Middle School	School Mental Health Program
Citizen Advocates, Inc. dba North Star Indust	Mountain Crest	Psychosocial Club
Citizen Advocates, Inc. dba North Star Indust	North Star Apartment Program	Apartment/Treatment
Citizen Advocates, Inc. dba North Star Indust	North Star BH Services - Transportation	Transportation

Citizen Advocates, Inc. dba North Star Indust	Ongoing Integrated Supported Employment Services	Ongoing Integrated Supported Employment Services
Citizen Advocates, Inc. dba North Star Indust	Ongoing Supported Employment (OSE)	Adult BH HCBS Ongoing Supported Employment (OSE)
Citizen Advocates, Inc. dba North Star Indust	Outreach	Outreach
Citizen Advocates, Inc. dba North Star Indust	Saranac Lake Mental Health Center	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Citizen Advocates, Inc. dba North Star Indust	School Program North	School Mental Health Program
Citizen Advocates, Inc. dba North Star Indust	School Program South	School Mental Health Program
Citizen Advocates, Inc. dba North Star Indust	Transition Management Services	Transition Management Services
Citizen Advocates, Inc. dba North Star Indust	Webster Street Community Residence	Congregate/Treatment
Franklin County Community Services	Adult SPOA	Single Point of Access (SPOA)
Franklin County Community Services	MENTAL HEALTH ADMINISTRATION	Coordinated Children's Service Initiative
Franklin County Community Services	Youth SPOA	Single Point of Access (SPOA)
HCR Care Management, LLC	HCR Care Management SMH CMA	Specialty Mental Health Care Management
Hudson Headwaters Health Network	Hudson Headwaters Health Network	Specialty Mental Health Care Management
Lakeside House, Inc.	Another's Purpose	Self-Help Programs
Lakeside House, Inc.	Lakeside House	Congregate/Treatment
Lakeside House, Inc.	Lakeside Supp Housing/Franklin County PC	
Lakeside House, Inc.	Long Stay-Comm Svcs	Supportive Housing
Lakeside House, Inc.	Lakeside Supp Housing/RCE SH Franklin Cty - Comm Svcs	Supportive Housing
Lakeside House, Inc.	Lakeside Supported Housing/Franklin County-Comm. Svcs.	Supportive Housing
MHA of Franklin Co DBA Comm Conn of FC	Advocacy Services	Advocacy/Support Services
MHA of Franklin Co DBA Comm Conn of FC	CORE Empowerment Services-Peer Support	CORE Empowerment Services - Peer Supports
MHA of Franklin Co DBA Comm Conn of FC	Core Family Support and Training	CORE Family Support and Training (FST)
MHA of Franklin Co DBA Comm Conn of FC	Family Support Program	Family Peer Support Services - Children & Family
MHA of Franklin Co DBA Comm Conn of FC	Home Based Crisis Intervention	Home Based Crisis Intervention
MHA of Franklin Co DBA Comm Conn of FC	Outreach	Outreach
MHA of Franklin Co DBA Comm Conn of FC	Peer Recovery Center	Recovery Center
MHA of Franklin Co DBA Comm Conn of FC	Specialty CMA	Specialty Mental Health Care Management
St. Regis Mohawk Tribal Council	Advocacy	Advocacy/Support Services
St. Regis Mohawk Tribal Council	Multicultural Initiative	Multi-Cultural Initiative
St. Regis Mohawk Tribal Council	Outreach	Outreach
St. Regis Mohawk Tribal Council	Saint Regis Mohawk Tribe Mental Health Clinic	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
St. Regis Mohawk Tribal Council	Salmon River Central School	School Mental Health Program
St. Regis Mohawk Tribal Council	St. Regis Mohawk School	School Mental Health Program