



## Goals and Objectives 2024-2027 Onondaga County Department of Mental Health

Novelette Pierce, Director of Mental Hygiene Services  
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### Goal 1

Goal 1: Title Tier 1 - Prevention

Goal 1: Target Completion Date Dec 31, 2028

Goal 1: Description Prevent the onset or escalation of mental health and substance use challenges

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Prevention

Goal 1: Need Addressed 2

Goal 1: Need Addressed 3

Goal 1, Objective 1: Title Collaborative Meetings

Goal 1, Objective 1, Target Completion Date Jul 30, 2024

Goal 1, Objective 1, Description Identify and/or convene 5 prevention based collaborative meetings of community based

Goal 1, Objective 2: Title MTSS/Drug Prevention

Goal 1, Objective 2, Target Completion Date Dec 31, 2024

Goal 1, Objective 2, Description Provide Education/technical assistance around Multi-Tiered Systems of Support and/or alcohol and drug prevention programming to 50% of Onondaga County school districts (MTSS, alcohol and drug prevention)

Goal 1, Objective 3: Title School supports

Goal 1, Objective 3, Target Completion Date Jun 25, 2024

Goal 1, Objective 3, Description Increase the Promise Zone School based emotional/behavioral support in every school in Onondaga County (increase of 6 FTE in services)

### Goal 2

Goal 2: Title Tier 2 - Access and equity

Goal 2: Target Completion Date Dec 31, 2028

Goal 2: Description Increase access and equity in treatment and non-treatment services

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Cross System Services

Goal 2: Need Addressed 2 Outpatient treatment

Goal 2: Need Addressed 3

Goal 2, Objective 1: Title Adult SPOA

Goal 2, Objective 1, Target Completion Date Mar 30, 2024

Goal 2, Objective 1, Description Expand Adult SPOA to serve individuals with emerging mental health, substance use, and developmental disabilities challenges through the creation and hire of 4 new outreach and navigation positions

Goal 2, Objective 2: Title Harm Reduction

Goal 2, Objective 2, Target Completion Date Dec 31, 2024

Goal 2, Objective 2, Description . Increase Harm Reduction deliverables by 10%

Goal 2, Objective 3: Title Outpatient sites

Goal 2, Objective 3, Target Completion Date Sep 15, 2024

Goal 2, Objective 3, Description Certify and open 5 new Outpatient sites (4 in schools and 1 adult community focused) by

Goal 2, Objective 4: Title Evidence Based Training

Goal 2, Objective 4, Target Completion Date Dec 31, 2024

Goal 2, Objective 4, Description Provide 6 opportunities for Evidence based training to community providers

Goal 2, Objective 5: Title Stakeholder

Goal 2, Objective 5, Target Completion Date Nov 30, 2024

Goal 2, Objective 5, Description Provide 3 unique opportunities for Stakeholder input (meetings, focus groups, surveys)

Goal 2, Objective 6: Title Peer/Natural supports  
Goal 2, Objective 6, Target Completion Date Mar 31, 2024  
Goal 2, Objective 6, Description Create a county wide strategic plan for increasing access to natural supports and Peer programming

Goal 2, Objective 7: Title Diversity Training  
Goal 2, Objective 7, Target Completion Date Dec 30, 2024  
Goal 2, Objective 7, Description Provide 3 Diversity, Equity, and Inclusion training opportunities to community providers

Goal 2, Objective 8: Title Professionals of Color  
Goal 2, Objective 8, Target Completion Date Dec 31, 2024  
Goal 2, Objective 8, Description Create at least 1 opportunity for professionals of color to work in the mental health, substance use, and IDD service areas

Goal 2, Objective 9: Title College Partnership  
Goal 2, Objective 9, Target Completion Date Dec 31, 2024  
Goal 2, Objective 9, Description Develop at least 1 new partnership with university and/or high schools to engage students of color in human services workforce

### Goal 3

Goal 3: Title Tier 3 - High Need  
Goal 3: Target Completion Date Dec 31, 2026  
Goal 3: Description Enhance efficiency and effectiveness in serving the highest need community members  
Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes  
Goal 3: Need Addressed 1 Crisis Services  
Goal 3: Need Addressed 2 Cross System Services  
Goal 3: Need Addressed 3 Housing

Goal 3, Objective 1: Title Crisis Services  
Goal 3, Objective 1, Target Completion Date Dec 31, 2024  
Goal 3, Objective 1, Description Expand capacity for crisis response (crisis stabilization, mobile crisis, 988, crisis respite, schools)

Goal 3, Objective 2: Title Housing  
Goal 3, Objective 2, Target Completion Date Dec 31, 2024  
Goal 3, Objective 2, Description Increase access to suitable housing for those adults experiencing mental health and substance use challenges.

Goal 3, Objective 3: Title Transportation  
Goal 3, Objective 3, Target Completion Date Dec 31, 2024  
Goal 3, Objective 3, Description Create a strategic plan to address Crisis and urgent Transportation.

Goal 3, Objective 4: Title New Interventions  
Goal 3, Objective 4, Target Completion Date Dec 31, 2024  
Goal 3, Objective 4, Description Support the development and implementation of 4 new interventions (Youth ACT, CSIDD, technical assistance for Care management programs delivering services to high need individuals, and high fidelity wraparound for youth) to provide proactive supports to individuals with high needs

Goal 3, Objective 5: Title Law enforcement portal  
Goal 3, Objective 5, Target Completion Date Sep 30, 2024  
Goal 3, Objective 5, Description Establish a law enforcement referral portal for the outreach teams (adult SPOA, ACCESS) to engage, support and assist in system navigation with the Raise the Lower age and high 911 high utilizer populations.

### Goal 4

Goal 4: Title Data  
Goal 4: Target Completion Date Dec 31, 2024  
Goal 4: Description Implement data driven decision making by developing strategies for more effective utilization of a range of data sources  
Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? Yes  
Goal 4: Need Addressed 1 Other  
Goal 4: Need Addressed 2  
Goal 4: Need Addressed 3

Goal 4, Objective 1: Title RBA  
Goal 4, Objective 1, Target Completion Date Dec 31, 2024

Goal 4, Objective 1, Description Meet with 80% of providers/programs to establish metrics in the Results Based Accountability Structure

Goal 4, Objective 2: Title Data review

Goal 4, Objective 2, Target Completion Date Dec 31, 2024

Goal 4, Objective 2, Description Create one team with Onondaga County OnAlytics team to establish process and procedure for review of data and report County Level data out to community



# Update to 2024-2027 Goals and Objectives Onondaga County Department of Mental Health

Novelette Pierce, Director of Children's Mental Health  
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<b>Goal 1</b>	
<b>Title</b>	Tier 1 - Prevention
<b>Update</b>	
<b>OBJECTIVES</b>	
Collaborative Meetings	Ongoing
MTSS/Drug Prevention	Ongoing
School supports	Ongoing
<b>OBJECTIVE UPDATES</b>	
Objective 1, change date to December 31, 2028	
Objective 2, change date to December 31, 2028	
Objective 3, change date to June 25, 2028	

<b>Goal 2</b>	
<b>Title</b>	Tier 2 - Access and equity
<b>Update</b>	
<b>OBJECTIVES</b>	
Adult SPOA	Ongoing
Harm Reduction	Ongoing
Outpatient sites	Ongoing
Evidence Based Training	Ongoing
Stakeholder	Ongoing
Peer/Natural supports	Ongoing
Diversity Training	Ongoing
Professionals of Color	Ongoing
College Partnership	Ongoing
<b>OBJECTIVE UPDATES</b>	
Objective 1, ADULT SPOA - change to "Manage the expansion of the outreach and navigation team to serve individuals with emerging mental health, substance use, and developmental disability challenges with 6 outreach and navigation positions through December 2028	

Objective 2, HARM REDUCTION, change date to December 31, 2026
Objective 3, OUTPATIENT SITES, change to "certify and open 3 new outpatient sites 92 in schools and 1 adult community focused" by September 15, 2025
Objective 4, EVIDENCE BASED TRAINING, change date to annually by December 31, 2028
Objective 5, STAKEHOLDER, change to "Lift the voices of those being served and those providing services to address gaps and barriers to success through a variety of unique opportunities for stakeholder input at a minimum of 20 unique opportunities a year by December 31,2028
Objective 6, PEER NATURAL SUPPORTS, change date to December 15, 2025
Objective 7, DIVERSITY TRAINING, change date to December 15, 2025
Objective 8, PROFESSIONALS of COLOR, change to "create a plan to expand opportunities to recruit, retain, and advance professionals of color in mental health, SUD, and DD by September 2025
Objective 9, COLLEGE PARTNERSHIP, change to "Develop at least 1 new partnership with University and/or high schools to engage students in human services workforce by December 2025"
Objective 10, ADD, "Increase outreach to students of color in human service opportunities by December 2026.

<b>Goal 3</b>	
<b>Title</b>	Tier 3 - High Need
<b>Update</b>	
<b>OBJECTIVES</b>	
Crisis Services	Ongoing
Housing	Ongoing
Transportation	Ongoing
New Interventions	Ongoing
Law enforcement portal	Ongoing
<b>OBJECTIVE UPDATES</b>	
Objective 1, CRISIS SERVICES, change date to December 31, 2025	
Objective 2, HOUSING, change date to December 31, 2026	
Objective 3, TRANSPORTATION, change date to December 31, 2025	
Objective 4, NEW INTERVENTIONS, change to "Support the implementation and maximization of 4 newly established interventions (Youth ACT, CSIDD, TA for care management programs delivering services to high need individuals, and high fidelity wraparound) to provide proactive supports to individuals with high needs by December 31, 2025	
Objective 5, LAW ENFORCEMENT PORTAL, change to "expand the law enforcement portal for the outreach teams (adult SPOA and ACCESS) to engage, support, and assist in system navigation with the Raise the Lower Age and high utilizer populations by September 30, 2025	
Objective 6, ADD, "Expand resources and supports to address emergency room boarding of individuals with MH and/or SUD challenges by December 31, 2025	

<b>Goal 4</b>	
<b>Title</b>	Data
<b>Update</b>	
<b>OBJECTIVES</b>	
RBA	Complete

Data review	Ongoing
<b>OBJECTIVE UPDATES</b>	
Objective 1, RBA, change to "Ensure 90% of programs report Results Based Accountability structured data based on the scope quarterly by December 31, 2025	
Objective 2, DATA REVIEW, change date to December 15, 2026	



Office of Addiction  
Services and Supports

Office of  
Mental Health

Office for People With  
Developmental Disabilities

## 2024 Needs Assessment Form Onondaga County Department of Mental Health

### **Crisis Services** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

### **Cross System Services** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

### **Housing** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

### **Outpatient Treatment** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

### **Prevention** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

### **Transportation** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

**LGU Representative:** Novelette Pierce

**Submitted for:** Onondaga County Department of Mental Health





## 2025 Needs Assessment Form Onondaga County Department of Mental Health

### **Crisis Services** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

### **Cross System Services** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

### **Housing** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

### **Inpatient Treatment** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

### **Outpatient Treatment** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

### **Prevention** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

### **Respite** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Expansion of respite services in the community for all populations

**Transportation** Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

**LGU Representative:** Novelette Pierce

**Submitted for:** Onondaga County Department of Mental Health