



RPC - Tug Hill Region

Jefferson County - Lewis County - St. Lawrence County

REGIONAL PLANNING CONSORTIUM

Tug Hill Region – 2019 2nd Quarter Board Meeting

June 26, 2019 10am-12N

Transitional Living Services, Board Room

482 Black River Pkwy, Watertown NY 13601

1. Call to Order
2. Introductions (Name, stakeholder group, agency/organization)
 - Introduction of New Board Members
3. Confirm Quorum
4. Approve Meeting Minutes from March 27, 2019 Board Meeting
5. Upcoming Elections – What is the process
6. Regional Workgroup Updates:
 - Children and Families Subcommittee – Alicia Ruperd/Lindsey Newvine
Last meeting held June 18, 2019
 - HHH Workgroup – Angela Doe/Jessica Gonyou
Last meeting held May 24, 2019
Next Meeting September 2019
7. Survey Results
 - Feedback
 - Election questionnaire
8. State Partner Reports
 - OMH – HCBS data
 - Welcome Alexandrina MacPherson from OASAS
9. Update on “Tug Hill Symposium”
10. Open Floor – For any stakeholders to provide any BH updates or upcoming events they may be hosting
11. Save the Dates!
12. Adjourn



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Meeting Minutes

Call to Order

- Meeting was called to order by Pat Fralick at 10:05AM
- Pat acknowledged Jim Scordo, who is retiring and this is his last meeting

Introductions

- Board member introduced themselves (see attached attendance grid)- Acknowledged new board members
- Gallery members also introduced themselves- Katie Molanare, Central Region RPC Coordinator, Cathy Hoehn, RPC Interim Project Director, Leesa Harvey-Dowdle, CHUNNY, Jen Pivot

Confirm Quorum- Yes

Approve Meeting Minutes from March 27, 2019 Board Meeting-

- Board was asked to review the 1st-meeting minutes from the March 27th 2019
- Motion to Approve- 1st-Joey Horton, Jim Scordo– seconded
- Minutes were approved, no edits, Minutes will be added to CLMHD website

Upcoming elections- what is the process

- Beth reviewed the upcoming RPC election process (see PPT Slides)
- Beth reviewed the each stakeholder groups voting and nonvoting and the role of the board member
- Reviewed that the board still has one Youth Advocate board seat open
- Discussion occurred around the board feelings around representing their stakeholder group- Positive feedback from board members
- Beth also reviewed the roles of the Co-Chairs

Regional Workgroup Updates

Children and Families Subcommittee – Alicia Ruperd/Lindsey Newvine- Last meeting held June 18, 2019

- Last meeting had low attendance but had a great conversation- Conversation has focused around the current Children MMC transition timelines and how the rollout has been going
- A taskforce will be developed to focus on the children's workflow
- Feeling that providers are still learning more and more about the transition, before the agencies can come to the meeting with issues-



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- Suggestion to have Lindsey present to the community around CFTSS- CLMHD will develop PPT for larger educational materials
- Suggestions to utilize the regional Care Collaborative to do some education or regional PCP offices
- Lindsey did attend a recent meeting with C-YES, still are a lot of questions
- Leesa from CHUNNY reported that they have been doing HH specific trainings to regional PCPs
- **Next Steps-**
 - Outreach Joey to do a regional trainings for pediatricians around CFTSS
 - Beth working on setting up a specific training for St Lawrence county
 - Next meeting will be held in October- Focus on next parts of the roll out

HARP/HCBS/Health Homes Workgroup – Angela Doe/Jessica Gonyou_ Last meeting held May 24, 2019- Next Meeting September 2019

- Meetings have been very focused
- Last meeting the focus was around the HARP/HCBS workflow-
 - Fidelis presented on their workflow and a list of their regional contacts
 - MCTAC Matrix list was shared which also lists the regional contact lists
 - Review of the various HCBS services- Will look to hold a future training (at the next HHH meeting) that focuses on the breakdown of the HCBS services and what is available in the region- Will be a panel event
 - OMH encouraged attendees to always outreach to OMH Central F/O with questions
- **Next steps:**
 - September Panel Event to review what the HCBS services are
 - Use Data from OMH to track HCBS utilization- Review the history at the next meeting- Has there been an impact based on the RCAs?
 - Create regional directory of regional supervisors to help with communication with the high number of staff turnover
 - Considering utilizing the standardization HCBS referral form that the Cap. Region RPC created



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Survey Results

- Beth reviewed the recent Board Term Survey Results (See PPT Slide for results)
- Beth reviewed the recent results of the Feedback survey that was sent to the Tug Hill RPC Board Meeting- See PPT slide for results
- Suggestion for the future to give the survey while at the board meeting to help increase overall response rate

State Partners Report Out

- **OMH**
 - Joe Simko from OMH Central F/O- Reviewed recent HARP/HCBS dashboard Data (see attachment)
 - Joe is collecting qualitative data from providers on how HARP/HCBS is impacting people- HCBS has been successful in some part of the state and is having positive impact on people who are enrolled in HCBS services
 - Innovation Infrastructure- OMH is hopeful that this will also help increase the uptake
 - Possible reasons why uptake has been slow in the Tug Hill region
 - Lack of providers
 - Lack of education on the HARP/HCBS workflow- This is the reason why the HHH workgroup has focused on this

Additional OMH updates

- Joe will work on putting together growth charts for the Tug Hill region, per requested from the board
- HCBS providers have gone through a recent attestation process- 7% of providers were de-designated
- recently some additional policy/procedures for these service providers
- Question from the board- Does OMH know the reasons why people may be declining HCBS services? CMs are collecting this information if a person is declining services- Some feedback from consumers has been that they just don't want another provider in their lives
- What is the reason for the low percentage of the HCBS claimed vs other parts of the states
 - Possible reasons could include, the small number of HCBS providers- Some misinformation around the roles and not completely understanding the HCBS services- Will hope that the conversations occurring at the HHH workgroup with help increase communication between HCBS providers and CMs



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- Question from the board- are Children providers outreaching to adults provider to lean about lessons learned? DOH and OMH are in constant contact
- Positive feedback from Karen Boliver that so far they have had success on the children's side due to the relationships/networks that they have been working on building
- On the other hand- it is difficult to build relationship with providers who are outside of your region (ex: CFTSS)- Leads to the importance of networking yourself

MEMO update-

- ACT will no longer be part of the HH- people who are receiving services through ACT will not be enrolled in the HH (See Attached Memo)
- First three CFTSS services are now available for UM from MCOs (see attached Memo)
- **OASAS-Allie MacPherson- Program Manager from OASAS Central FO**
 - Reviewed structure of the Central OASAS regional office- Going through multiple staffing changes
 - Reviewed Joint Reviews updated process- is now housed under the regional offices/along with program reviews- starting with OP services, eventually rolling out to all services- Feedback has been that this new process has been more efficient
 - Feedback from Jim Scordo- Discussed that Opioid epidemic has been a stressor on OASAS and SUD providers and may be why not many SUD providers have gone down the HCBS path

Update on Tug Hill Symposium

- Purpose of this event will to bring down the various initiatives that are occluding in the NC and Tug Hill region- to get a better understanding of its initiatives focus/scope and purpose and see what gaps remain
- If you are interested in taking part of the planning process for the Tug Hill Symposium please contact Beth- Group will review what the clear purpose of this event will be
- Barry will take the lead for facilitating the event
- Will look to hold this event in the Fall of 2019



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Open Floor

- Beth will continue to send the Children's updates in a compiled email once a week
- Beth will start to start to send out the Tug Hill RPC monthly newsletter again
- Katie Molanare provided an update on the Statewide Workforce Taskforce and Central RPC workforce
 - Statewide- Has been adding reps from additional parts of the state- Conversations around looking at new/innovative HR benefits
 - Look to create a state survey to send to BH providers to get a understanding of wants/needs- Working with OASAS/OMH to see if they already have something existing
 - Central Region- Created a drop off tracking to ask CM of why people are dropping off the in the process, top three responses were:
 - 1. Refused
 - 2. No show/no call
 - 3. didn't like the services
 - Held a CM Town Hall event in May- CM reports burn out due to documentation and number of calls/decrease in the direct contact with clients
 - Will be holding CM roundtables to determine where they want to go next- how do they address the needs/wants identified in the CM survey they recently collected- CMs reported they don't feel that they know the services in their own community and how to keep themselves safe in the community (personal safety training with the PPS)
 - **Next steps**- does the Tug Hill want to share survey in this region?

Update from CHUNNY- Leesa Harvey- Dowdle; Gave an update on the enrolment in CHUNNY in the Tug Hill region- CHUNNY willing to go out to agencies to come and talk about Health Homes

Will be training their CM's on chronic conditions

Credo is having an Open House tomorrow. On their new barn facility- 24180 County Rt 16

APG rates have been flat- there now has been some recent movement on this- Effective June 1st.

Save the Dates

- HHH- Will meet again in September- Panel Event
- C&F- Meeting next in October
- Next board meeting is September 25th- Hilton Garden Inn, Watertown



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Adjourn

- Meeting was adjourned by Pat Fralick at 11:38AM
- Asked for Motion- 1st- Maureen Cean, 2nd Ray Babowicz



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Attendance:

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| Jim Scordo | CBO |
| Karen Boliver | CBO |
| Maureen Cean | CBO |
| Angela Doe | CBO |
| Ed Thomas | CBO |
| Jayne Smith | HHS |
| Vicki Perrine | HHS |
| Christina O'Neil | HHS |
| Jane Vail | HHS |
| Joey Horton | HHS |
| Ray Babowicz | HHS |
| Kathy Connor | PYF |
| Richelle David | PYF |
| Mathew Bradley | PYF |
| David Bayne | PYF |
| Lyndsey Podkowka | PYF |
| Stephanie Pestillo | MCO |
| Shannon Blount | MCO |
| Jennifer Earl | MCO/Chair |
| Patricia Fralick | DCS/Chair |
| Alicia Ruperd | DCS |
| Jay Ulrich | DCS |
| Pat Fontana | KP |
| Chris Emerson | KP |
| Larry Calkins | KP |



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| Barry Brogan | KP |
| Chris Paige | KP |
| Joe Simko | State |
| Allie MacPherson | State |
| Doug Sitterly | State |