

# Children and Families Subcommittee

*Date | time* 5/20/2020 10:00 AM | *Location* GoToMeeting

Type of meeting	C&F Subcommittee	GoToMeeting
Facilitator	Alicia Ruperd, Lindsay Newvine, Beth Solar, TH Co-Chairs	

## Agenda Items

Topic	Presenter
<input type="checkbox"/> Welcome	Beth Solar
<input type="checkbox"/> Review of timeline and any recent updates	Beth Solar Alicia Ruperd Lindsay Newvine
<input type="checkbox"/> All things COVID: barriers, current practices, success stories, needs	ALL
<input type="checkbox"/> RPC and Tug Hill Updates	Beth Solar
<input type="checkbox"/> Open Floor	ALL

## Other Information

Due to in-person meeting restrictions, this meeting will be held only once and all subcommittee members are invited to join the call. Please see below for future meeting dates.

Save the Dates:

**Jefferson County**

August 19, 2020

November 4, 2020

**St. Lawrence County**

August 26, 2020

November 18, 2020

The Jefferson County locations are TBD at this time.

St. Lawrence County meetings will all be held at the Gouverneur Community Ctr 4673 NY-58 Gouverneur, 13642

All meeting times are 10am – 12N.

## Welcome

Beth welcomed the group at 10:04. Requested sign-in via Chat box and covered housekeeping items.

## Review of timeline and any recent updates

Beth shared that she has been sending out compiled CLMHD updates containing state guidance in regards to COVID. Email Beth to be included in this list.

Previous meetings held, STL low attendance. Beth opened up for comments on the draft minutes from the Q1 C&F meetings. No comments were offered.

## All things COVID: barriers, current practices, success stories, needs

Beth opened up the discussion regarding current pandemic environment.

Kathy Connor: good and bad, successful reaching out to families who previously had childcare and transportation problems, online support groups are going well, attending CSE meetings virtually, referrals are lower – sources are in-person locations like schools that inhibits referrals

Molly Ormsby: when trying to make referrals people are aware that everything is TH and although they may want services they don't want additional phone calls

Lindsay N: SPOA referrals are down as well – also attributes to lack of in-person visits and schools being closed, residential referrals have increased while others decreased

Kathy: beginning to reintegrate into office, staff doing one day a week or a couple half days a week

Karen B.: OMH masks are being distributed by home visits along with information goodie bags, also have toilet paper for those that need, goodie bags include playdoh, pens, inspirational cards, multiple service resources, medication disposal bags, coloring pages, games

Leesa: Regular updates for network, continuing to see slight increase in referrals, onboarding and training being done virtually, CMAs doing well being engaged and responsive

Jayne: focused conversations with kids, limiting to half hour, also starting to integrate staff into office, will focus getting kids scheduled in first

Kathy: some participation in virtual groups open to entire region, Virtual Hangout is focused on school and Covid topics (flyers available on RPC website)

Faith: there are continuing discussions about how to reopen as well as how to possibly maintain some TH opportunities due to many clients responding positively to TH services, hopeful to maintain some of the flexibility

Joe: mirroring Faith's comments on wanting to hear positives to utilize for future guidance as much as OMH can, regarding reopening a lot of attention is on how do providers engage people in face-to-face, no specific guidance but expect this to be a long process

## RPC and Tug Hill Updates

Lori Kicinski as Project Director, Katerina Gaylord as Assistant Project Director

Open coordinator in WNY

Once the approval is in, Tug Hill will be meeting in person. Next meeting 8/19 (Jefferson) and 8/26 (St. Lawrence). Will continue to hold meetings in each county to increase accessibility and opportunity to participate. Concern regarding St. Lawrence attendance.

Tug Hill is partnering with North Country RPC region for SUD bed finder pilot.

## Open Floor

Lindsay spoke to lack of connection between residential utilization and community based services. Others echoed this. Lindsay has been researching for a couple of years. Jamie noted in Lewis Co. that many referrals aren't made until a crisis occurs.

Alicia Ruperd (caller 5): no previous behaviors until need for input

Leesa: CMs are available if the medical side would be willing to partner more quickly to fill gaps

Lindsay: these are kids connected to services, issue is children who are not connected

Molly: parents get frustrated regarding RTF process

Possible ad-hoc workgroup for education purposes

Lindsay: they know what services are available, but they aren't being referred to community resources, she becomes bad guy when she tells families that they have to try community services before residential will occur

Karen: Is there opportunity that discharge planners track any referrals made?

Lindsay: Sustained engagement team on adult side. None known for children's side.

Suggestion to invite inpatient agency

Alicia: starting point to discuss current referral process then make suggestions

Alicia: have access to number of referrals for input with lack of SPOA referral

Joe: use that data to create a list of hospitals children have been and present the data to them regarding lack of SPOA referrals – is there a trend with a particular hospital and data to support any pushback from hospital

Noted that there are many directions this can go.

Beth: an ad hoc group can focus this conversation and what data is needed

Joe: will loop Gladys in

Beth: If interested in ad hoc group, email Beth.

CYES

Regional meetings discontinued

Lindsay: if anyone is calling CYES to inquire on status, you need name, DOB, last 4 of SS# or CIN

Jamie: Completed a referral last week, got an email and a phone call that the referral was received within days; completed another one a month ago and CYES had contacted family within a week

Molly: CYES had referred to HH, HH took time to get to them, the communication was maintained because agency was already in contact with family for other reasons (CR)

Lindsay: SLPC used to come to C&F meetings – Angela Burke possibly? Beth will double-check and get someone invited

Erin Hara replaced by Patty Robbins, TLS

Jacqui suggested opening up invite to Volunteer FCA if they aren't on the list already (Molly and Travis already on)

Lindsay: include DSS also (discussion about who from where)

Meeting ended at 11:25

Attendees:

Beth Solar (RPC), Lindsay Newvine (St. Lawrence Cty/ co-lead), Alicia Ruperd (Jefferson Cty/co-lead), Jamie Roberts (Lewis Cty), Jayme Smith (St. Lawrence Health Systems), Alyssa Gleason (RPC), Emily Childress (RPC), Faith Moore (DOH), Jennifer Barlow (CNYHHN), Joe Simko (OMH), Juliet Skeete (NRCIL), Karen Boliver (NRCIL), Katelyn Ross (SLNYSARC), Kat Gaylord (RPC), Kathy Connor (NRCIL), Leesa Harvey-Dowdle (CHHUNY), Molly Ormsby (CCJC), Jacqui Miller (RPC).